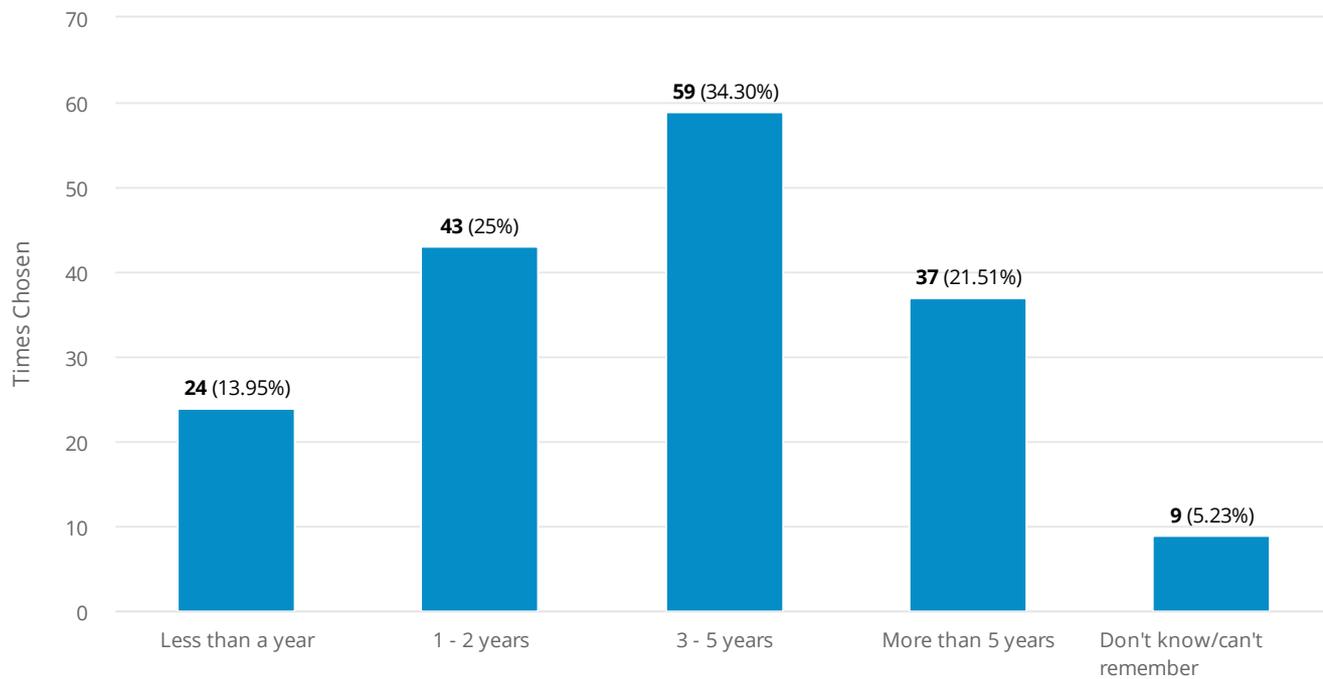


# 2020 Annual DA Champions Survey

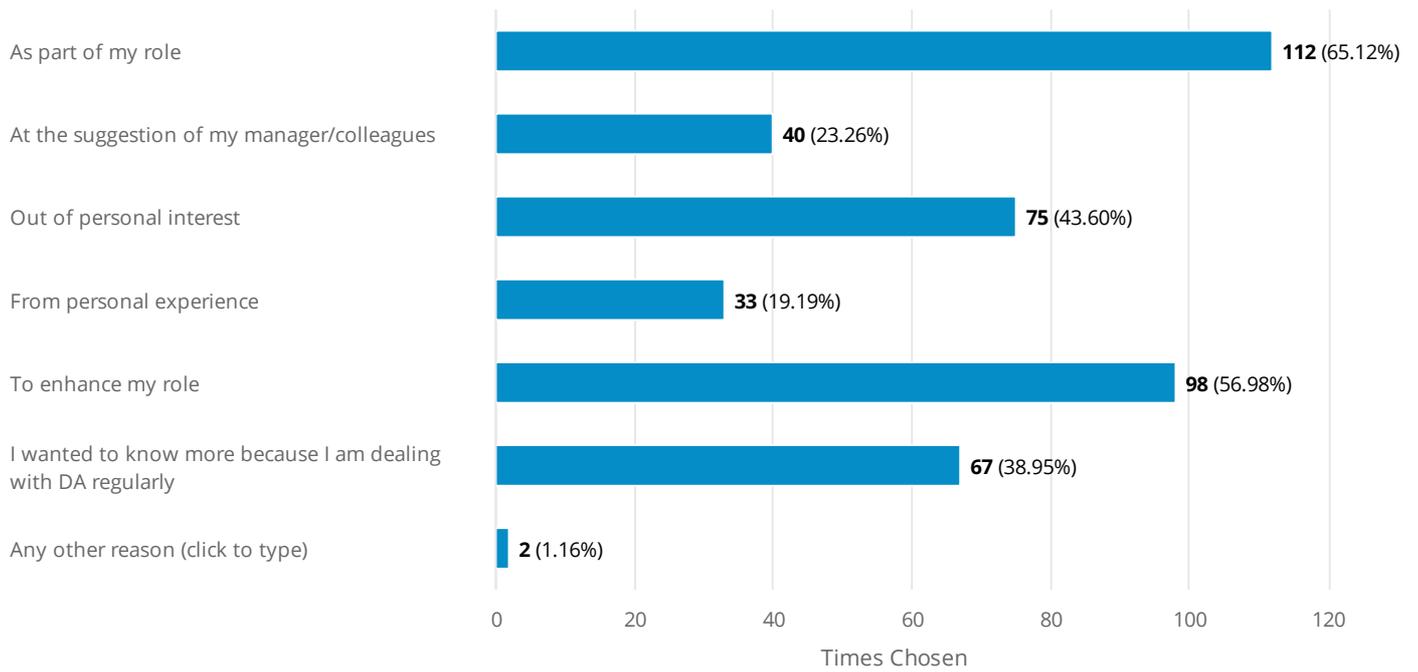
## 1. How long have you been a Domestic Abuse (DA) Champion?

Number of responses: 172



## 2. What prompted you to become a DA Champion?

Number of responses: 172



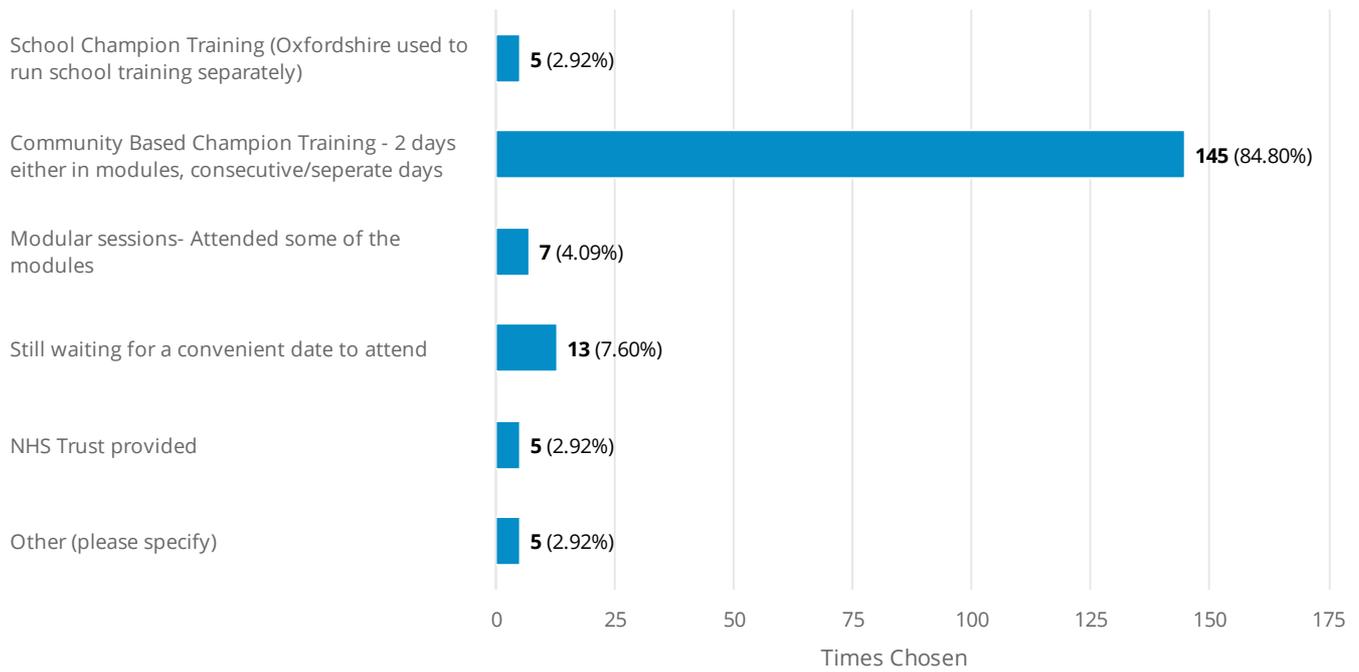
"Any other reason (click to type)" text answers:

To increase Black Male representation in this area.

To raise awareness and offer support

### 3. What type of DA Champion training have you had?

Number of responses: 171



"Other (please specify)" text answers:

I am scottish based DA trainer and attended your series of webinars

Other (please specify)

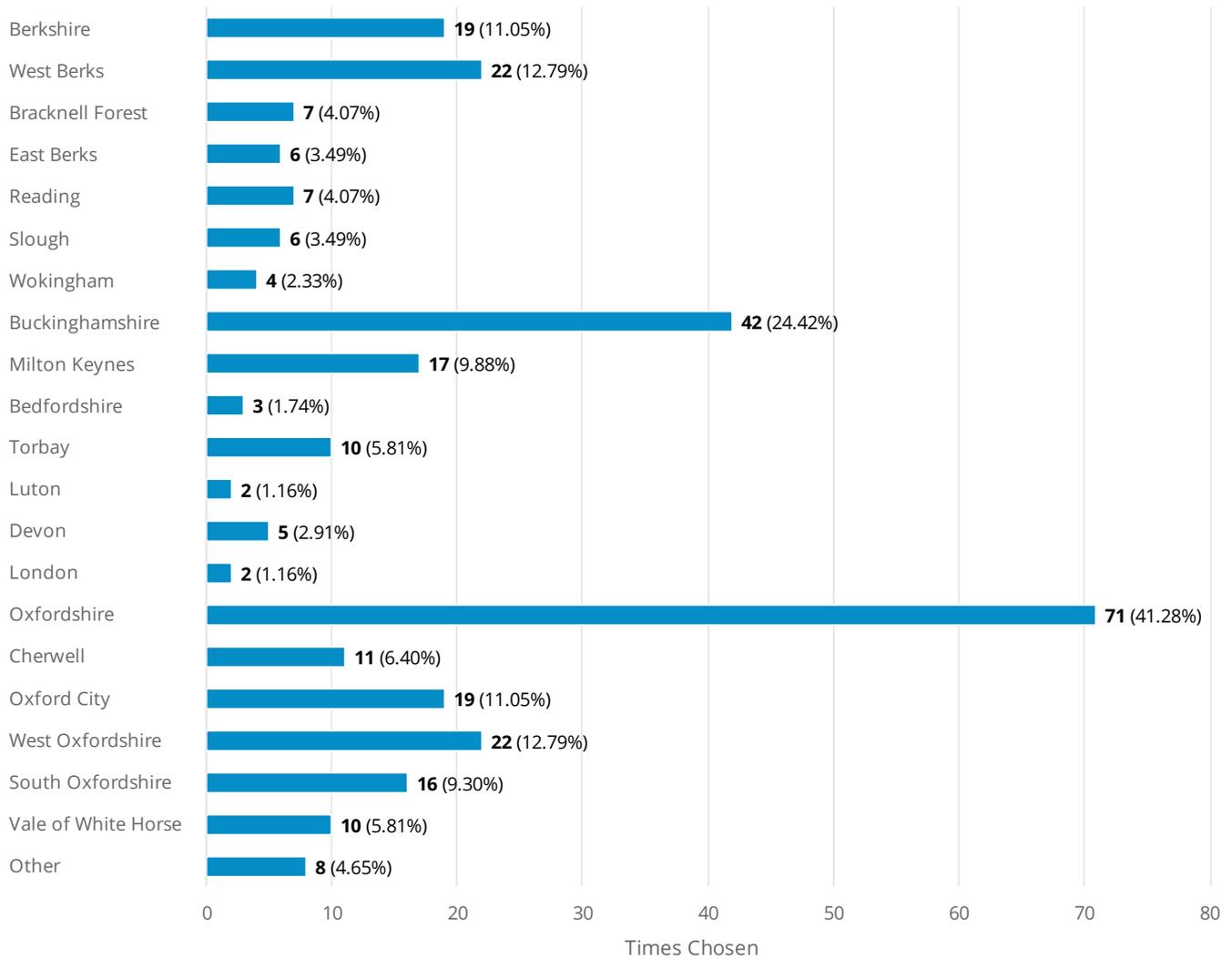
through TVP

train the trainer

Police based and numerous courses and conferences , training events i.e DASH training via Local Authority.

## 4. Which area(s) do you currently work in?

Number of responses: 172



"Other" text answers:

International

I work remotely for Buckinghamshire Council but live in Norwich

East Ayrshire, Scotland

Wiltshire

Thames Valley

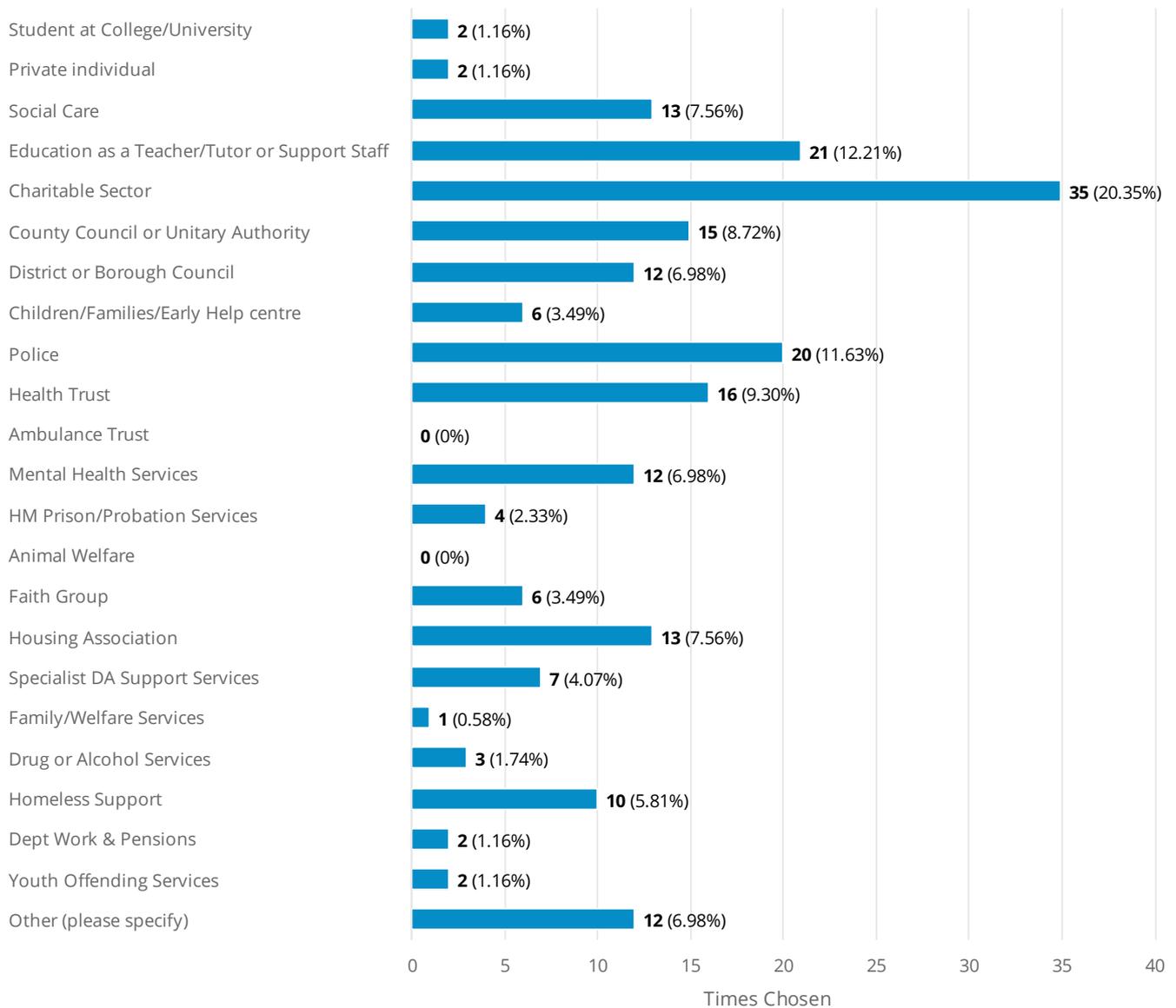
London

Southampton and The Channel Islands



## 5. Which type of organisation do you have a role in or work for?

Number of responses: 172



"Other (please specify)" text answers:

Partnership with other organisations to tackle DA

Housing Support

Specialist Support Service

private day nursery

Currently out of support role but hope to come back.

School Community Lettings Officer

NHS

Local Authority Housing Advice

Early Years Setting

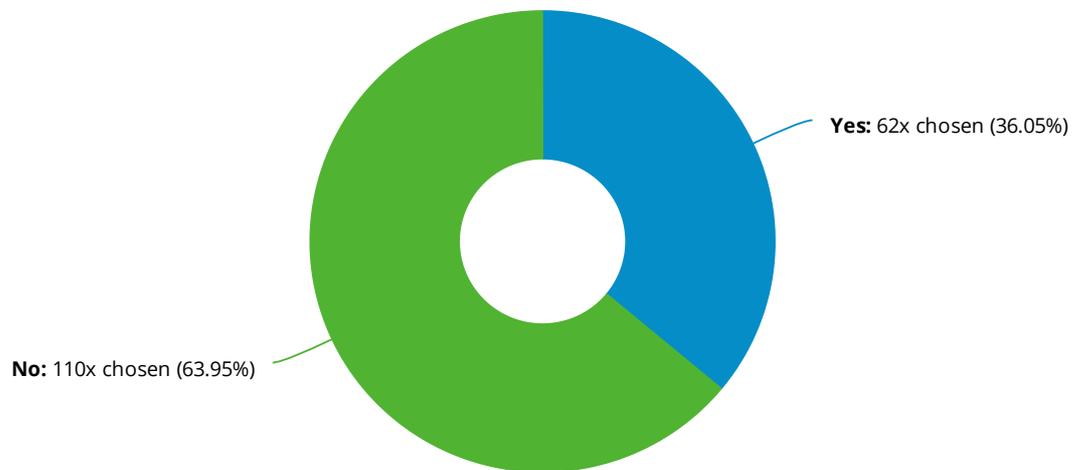
City Council

GP Surgery

manager and adult safeguarding lead

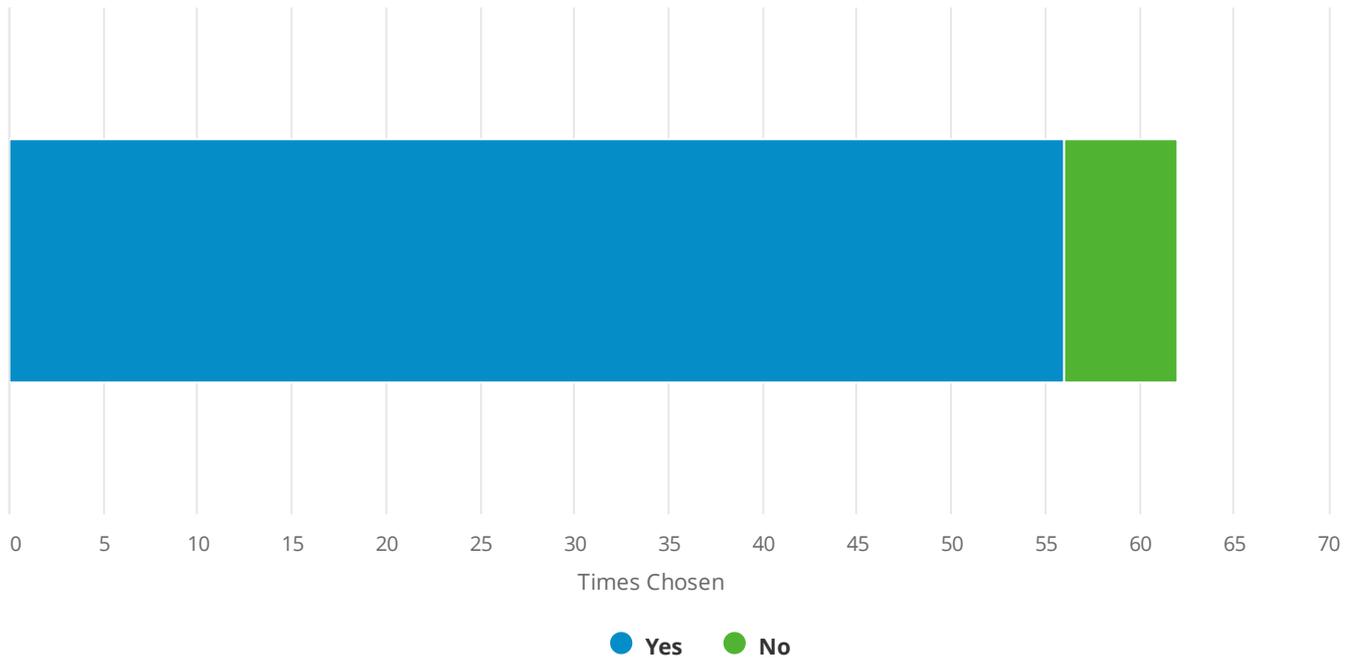
## 6. Have you changed your main role or job since becoming a DA Champion?

Number of responses: 172



## 6a. Have you been able to continue as a DA Champion in your new job/role?

Number of responses: 62



## 6b. Any comments?

Number of responses: 23

Text answers:

I must look and see if there is any refresher training - is there any advice you can send me please at pshe2343@st-christophers-pri.oxon.sch.uk. Thank you

Was working in school setting. Now in Community (Children's social care) and frequently victims of DA

In fact as my role of Family Support worker my DA Champion role will be used even more!

Yes - although I have to push my organisation to see that supporting DA issues is part of their work

I made employers aware of my role as duppotyet but padtoral care deal with this

New role is more removed from supporting service users and more about supporting staff

further to 6a: not to the same degree.

Due to the changes in structures I think and of course covid, everything seems to have come to a standstill.

Now working with parents of younger children instead of young adults.

retired and only 2 days a week so struggle to get the time to do mandatory training let alone extras and don't like to ask. Certainly don't have time for lengthy online meetings.

I was previously a casw worker, am now acting team leader

Because of my DA champion role i was able to move into the Safeguarding team

My role has changed but i am keen to keep up with DA Champion role in a less formal basis to support students and staff

I'm passionate about this

In recent years my DA champion role has been more about sharing information with colleagues -

Champions is the best DA training than any of the others i have attended

As I am now working in Turning Point I have seen an increase in the number of DA cases compared to my previous job role.

because of the conflict with duty of care within the police I find my role limited.

This is due to being restricted and not performing frontline duties anymore

There is not much support for parents who get abused by their adult children

Reducing the Risk, ODAS outreach support workers and TVP DAIU officers are all fabulous to work with and very helpful

More aware of what I can do and where I can look for info

It has been a smooth transition and I was appreciated more because I was a trained champion.

## **7. What type of contact do you have with victims of domestic abuse?**

Number of responses: 162

Text answers:

I work in a Foundation Stage school for children aged 2-5, have attended Core groups and TAF meetings for children at the school that have involved domestic abuse as well as other things.

we offer generic support and are available to all including those who are victims of domestic abuse. When someone discloses, we refer on to specialist services whilst maintaining a general level of support should they choose to engage

One to one meetings (they are parents of children that attend school) .

I am able to listen to their stories online or phone, but mostly I support and train those who are caring for them on a much closer level - often daily contact. I work mostly with church leaders, counsellors and pastoral workers.

Related to housing

Sometimes some tenants

I am a parent support worker at a primary school and so can be someone that a victim of DA will come to first at times

I work alongside survivors of domestic abuse to raise awareness of abuse and help ensure that others who are either experiencing or at risk of abuse can access support.

Brief intervention via GP practice offering practical/emotional support with Mental Health. Can include signposting, goal setting, listening support

Work with Mums- 1:1 setting  
Have run The Freedom Programme several times  
support children who are affected by D.A.

..

I work in a Local Authority Adult Social Care Reviewing Team; we perform statutory Care Act reviews of clients' existing care packages, I sometimes encounter people in abusive relationships as part of that work.

As an Early Years Manager I sometimes encounter domestic abuse situations involving the children in my setting. Whilst my primary duty of care is for the children on my register that does/should also extend to their siblings and to their families. In the past I have approached families after the child has disclosed something to me which has lead to me supporting the parent.

Family support work within the home through self -referral or professional referrals e.g. schools or mental health support.

I support staff who are working with these families.

Face to face support running a support group which includes those dealing with current DA and those recovering from historical abuse. Also phone contact for emotional support. These as my role in ladies lounge and the DA partnership.

Advice, and support to the leadership as part of my role in the church.

Daily contact with standard and medium risk male and female victims

I work in a specialist Domestic Abuse Investigation Unit so deal with victims of DA daily during investigations, completing safety planning, etc.

Direct, via child and family assessments, CIN and CP plans

i work with clients who use substances and have children in their care or not in their care. Many of my clients use substances due to DV with partner.

Housing related support and advice

Recently have had two families. One was violence towards mother by father. Mum has been able to rent a house and take her child with her. We have supported her. Second family parents divorced but still living under the same roof with two children. This is emotional abuse on both sides. Neither adult will leave the home. On the outside children appear okay but was are doing 1-1 in school.

Limited

They are patients who are accessing emergency hospital care or work colleagues

initial contact when they first approach for support, then ongoing support during appointment set up and sometimes follow on as well

No direct contact currently but I supervise those who do.

Regular, detailed contact

re-housing victims, sanctuary scheme works, face to face advice

I work on a Police safeguarding team so oversee all DA reports & sometimes engage with those not supporting police action to see if we can signpost to other agencies.

Offering practical and emotional support to parents, often post abuse, build confidence and networks

Face to face contact within families homes

Only have contact when the pupils school attendance is low

Housing Support

I work 1-1 with families, in their homes, usually. At the moment most of my support is done virtually. I may receive a referral for support but often find, once I contact the families, their needs are very different or that they have additional issues. These often take the form of abuse, mostly historic. Consequently my support then revolves around mental health, self esteem etc.

assessor and face to face

safeguarding adults- social worker/supervisor

One to one contact involving medication, conditions and injuries.

As a tutor at Oxfordshire Recovery College - students sometimes reveal in courses that DA is the source of their mental health distress

I work for the Adult Safeguarding Team and Oxfordshire County Council. We work with people who are experiencing all forms of abuse, including domestic abuse, and have care and support needs that prevent them from protecting themselves. I sometimes hold such cases myself, but more often supervise social workers who are allocated DA cases.

Children

Have had face to face contact but also virtual and over the phone.

Daily, working with families - either mum or children.

None besides work colleagues

Currently outreach officer support to medium victims

victim contact and perpetrator contact

regular as attend incidents shortly after the incident and manage them through investigations.

As above - ad hoc or via other staff supporting service users.

sexual health clinic consultations.,

None, I work in ICT

Direct or through my staff

some of our clients experience, or have experienced, domestic abuse

Limited contact now as I am a Sergeant and oversee the officers who respond to victims of domestic abuse. However, I oversee the risk assessments and investigations by officers, so although no direct contact with victims, I try to ensure that they are receiving a good service

I work with children daily who come from different backgrounds and situations.

Minimal direct contact. My role is more strategic development of the policies and procedures relating to Domestic Abuse in housing management, and providing guidance to staff. I also have had contact with staff members who have disclosed domestic abuse to me

Managing a caseload and managing specialist caseworkers and ISVAs within my team who support domestic abuse victims.

safeguarding & support

Face to face supporting families with children and young people.

two members of staff that i have / am supporting  
Parents of children we see daily

Very occasionally, someone may phone up and ask for help.

direct 121 usually working ith those who are under 18 and some over the age of 18 up to 25.

Regular contact with victims and also some direct/indirect contact when working with perpetrators.

Support work with children affected by DA

One 4 hour course. Contact to book the course and occasional follow up.

Disclosures of DA directly from patients or supporting colleagues who patients disclose to them.

Attended a Springboard course with DA Survivors as part of engagement with this cohort.

As patients attending sexual health services

I work for the Adult Safeguarding Team of OCC. We receive concerns for people experiencing domestic abuse, on an almost daily basis. Most of these cases often is about giving advice to both the person or to the referrer, and signposting to the specialist services in Oxfordshire. Some cases, we become more involved. It really depends on the situation and circumstances of the case.

overseeing investigation

N/A

In direct contact. I manage a team of Homelessness Prevention & Relief Officers who have direct contact with victims of domestic abuse. The contact ranges from needing help in finding a refuge for immediate safety to a planned move.

I attend reports of domestic abuse as a police officer

As Director of my own not for profit company, and as a volunteer for the local womens aid and as a trainer.

As the Missing and Exploitation lead a number of children are exposed to domestic abuse. Also some of the 16+ children we work with are also in abusive relationships

I investigate reports of anti-social behavior so I can either get a call from someone who is experiencing DA or more normally I receive a complaint from neighbours who are disturbed by shouting and screaming.

No direct contact. Role at school is considerably 'lower key' than when I was a teacher.

Community midwife, so women receiving antenatal or postnatal care in the community.  
Face to face clinic and telephone contact and some home visiting

First response to DA incidents as member of police. Dealing with both victims and perpetrators.

I will be made aware of victims of DA through disclosures from children or information sharing from other agencies. Through working closely with families I am also to raise awareness with individuals who are not aware that their partners behaviour is abusive. This can then lead to signposting to other agencies and longer term support. I will often work with families who are on a social care plan due to domestic abuse.

I work in the Adult Safeguarding Team in Oxon and we work with vulnerable adults who are experiencing domestic abuse

Face to Face

Face to Face

In person, email, text, calls

Not direct and am more concerned with policy and supporting organisations working directly with victims. I may come into contact with colleagues as victims

Occasional

Within the hospital

None, we advise staff who are working with victims.

telephone and face to face when they have a housing related issue

normally face to face but currently email and telephone only

Telephone contact if victims require Early Help support

I work within the Domestic Abuse Unit and have contact with DA victims daily.

Clients and volunteer contact

I am a welfare manager at a Primary school so work with families to support them. I work with parents who are victims of domestic abuse and children who are effected by domestic abuse in the home.

in assessment team we can get a client having experienced DA in past or currently

Face to face and telephone contact with survivors who tell me their stories and how they've left a relationship, older people who don't recognise their relationship is/was abusive, and sometimes assisting others who know of my role who want signposting for themselves for support services.

I am a DV champ for the council so people know who to speak to. I also work on text helpline for SHOUT and speak to people about their situation.

Personally, not a lot of direct contact as I manage a team now.

As a team leader not as much contact, however I provide support to the team around DA victims. I can sometimes speak to victims as I support the team with calls and cases in their absence.

interaction with both victims and witnesses

Face to face and telephone contact

I might assess their mental health needs or support them long term.

Direct contact as part of job role.

Not operationally involved with victims directly but work with the local DA service and other partner agencies to support victims and their families

applications from people seeking housing advice and those threatened with or actually are homeless referrals from other statutory and non statutory services, charities, individuals

non-specific

Face to face

Mostly telephone contact. Occasionally Zoom peer support and SMS/WhatsApp messages

Daily contact with victim/survivors and perpetrators. I am moving towards a specialist all-female caseload.

Direct contact when they present as homeless to CDC when they have fled DV from another county. And also contact with victims who are from Oxfordshire.

As part of TAF's or child protection plans.  
Support for parents / children in school - Occasional meetings  
Regular nurture support for children

Provide foster care for dogs belonging to people fleeing domestic abuse

Parents who are experiencing domestic abuse

Telephone and video call contact at this time offering practical advice, emotional support and targeted session to develop understanding of domestic abuse

Employees who have made disclosures of DA, have had admissions to hospital where DA has been identified, Employees who have perpetrated DA and we have been made aware via the LADO or police.

1-1 support sessions  
Delivering Domestic abuse programmes

Daily contact with women and children.

I am a Family Support Worker so work one to one with families. Although the criteria, for support, is to have a child under the age of 5 the majority of my work is with the parents. Usually I work with families in their own homes, but at present, virtually. Working in close contact means I can build a good relationship with the families.

Training support

Primarily historic with male or female parent of child(ren) within the school.  
Respond to disclosures by a parent  
Attend strategy meetings, with Children's Services, following an incident where the Police have been called

Direct contact when supporting family members - both adult and child victims

very little

Very little but some cases with students and staff

Physical and mental abuse

Case with that can involve domestic abuse with both victim and perpetrator

variable - I supervise a small team that was making phone contact

Very little

Until recently it was direct contact, however following change of role it is more supervising and supporting social workers who are working with victims

Face to face and telephone appointments

So far I have not had any contact with victims of domestic abuse which is worrying and disappointing.

Generally we work with young people whom have witnessed or been a victim of DA. We also support parents around supporting their child/children

I am working with clients who are in abusive relationships and need DA advice and support to help them move forward in their life.

very limited at the moment, and if so, not my 'capacity' to deal with the incident, but would still be in a position to guide, signpost and report etc

As a Designated Safeguarding Lead in a school a lot of the families that I work with have experienced domestic abuse especially over lockdown.

Very little contact. I work in older adults and I expected to see more victims of domestic abuse.

I train them

I am an Evidential Review officer - I check that files are of sufficient quality evidentially to be sent to CPS to obtain a charging decision, and identify further lines of enquiry if not. I mainly deal with domestic abuse files - whilst I do mainly deal with the perpetrator and the investigation into them, that is indirectly supporting the victim. I also used to volunteer for MK ACT (local refuge DA charity) and still do bits for them here and there when I can.

face to face contact in my role as health visitor

Often daily contact, either by home visit or meeting elsewhere as well as phone contact. Trying to support someone to maintain their tenancy and help with other support needs.

I was contacting medium risk DA victims and offering support and referrals as part of a scheme to offer additional help to those identified as Vulnerable by the MASH but this is no longer happening due to a lack of resources.

Tharapist

Clients who present for counselling

As a supervisor in CAHMS oversee work of clinicians who frequently support children who have witnessed DV and parents who are survivors.

One to one but seeing more cases coming up in the homeless sector not just women but men as well

telephone, email, letter and will have face to face after lockdown

Taking up cases from reports of DA in churches or church-based organisations

Just sign posting them

Face to face through safeguarding

i have a strategic role

Supporting mental health which can be due to Domestic abuse.

As Designated lead either direct contact from individuals or more likely via a third party raising concern

Residents may disclose concerns or actual abuse to me; or they may be referred to me for signposting and support options from family / friends or other departments / colleagues.

I am a DMO, so will sometimes only become aware of victims by attendance at Oxfordshire and Gloucestershire MARAC meetings / case referrals and I will then follow-up myself and / or with the Housing Officer.

I am also a DSO within GreenSquare Group, so I may become aware of victims through safeguarding referrals. I also work in partnership with Reducing the Risk, ODAS outreach and local authority Sanctuary Scheme Co-ordinators / similar roles to try and improve security for residents where they live.

Almost daily, I support victims and survivors of sexual violence in my role as an ISVA. A lot of it happens in DV context.

Work with both victims of DA and perpetrators

Work as a Leaving Care PA (statutory role) young people age 18 - 25 as corporate parent.

Responsible for advice / guidance / referral / signposting / advocacy

I support parents with children at the primary school where I work as Home School Key Worker.

telephone and face to face contact support and signposting

Regular contact with domestic abuse victims who also have care and support needs.

I am usually advising practitioners rather than direct contact with victims, which i do still get by phone.

Through families of students and occasionally staff.

face to face sometimes but it is more to support my other work colleagues

Sometimes I am the first person they disclose

I also have contact with social services when they are moving victims from other areas

When they have declared to work coach about their situation

I have also helped colleagues flee

Most of my work ensures that these benefits are dealt with in a way that causes less stress and signposting for other help they may require

Rarely face to face however I support social workers and care providers who do.

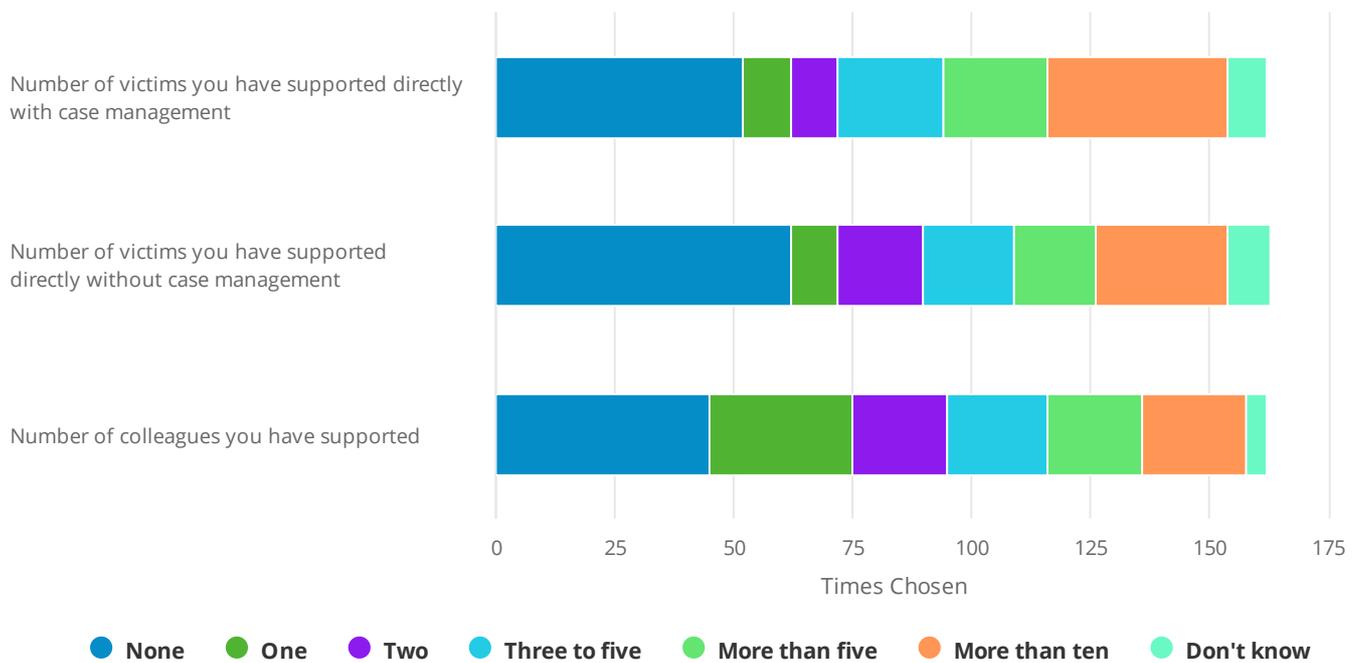
Direct contact - tenants

Direct work, mainly delivering the freedom programme on a one to one basis.

Completing DASH risk assessments, face-to-face contact.

## 8. In the past year, how many victims or colleagues have you supported in your role as a DA Champion, with or without case management? (Case management refers to whether your organisation retained a record of your intervention or advice).

Number of responses: 163



## 8. Any comments?

Number of responses: 35

Text answers:

I have been able to contact someone at Reduce the Risk asking for advice for a colleague who was going through physical abuse from her teenage son and they were really helpful. I have also signposted someone who doesn't live in the area to this website for them to have a look at as they are currently in a domestic abuse relationship and want to leave, they have found it very helpful.

I have only recently become a DA champion

Peer reflective practice following delivering DA programmes has been valuable

Domestic abuse is often supported with other family issues or difficulties as whole family work.

I generally do not hold a case load. I provide supervision for health visitors and school nurses.

I had to get up to speed quickly for this role as my background covered some of the areas but not many relating to abuse, so the training sessions were perfect to fit into daily schedules and give lots of practical knowledge and the chance to ask questions when something was unclear/unknown. Since lockdown our working structure changed very quickly and online training with regular updates have helped support this shift.

Within my presnet role moving into the targetted team due to organsiationasl restructure I have been prodominatly shadowing

Mutiple Marac officer

Encouraged a colleague to undertake DA Champ training

have been away from work sick for 18 months

I'm not yet confirmed as a DV Champion

have supported colleagues in the past

conversations with colleagues about power and control within relationships and tools we have to help young people understand them

The family courts system does not have a clear understanding of domestic abuse. Many victims of DA are put on a conflict pathway instead of a DA pathway by CAFCASS and the family courts, this lessens the lived experience of the victim and the children.

I do no case work with potential clients, there are also several trained DA Champions at my workplace, who do

indirectly suggesting where to look for other people

I have looked after several women who had previously been in abusive relationships

I support and advise my Colleagues if any concerns are raised

I would like to know how I could be more helpful/useful

DA is often in the top category of calls we get from staff with safeguarding concerns

All support logged on our safeguarding reporting system.

I have also helped people indirectly through signposting friends who have friends with concerns.

N/A

I am a Line Manager

I usually have referrals to work with families for other issues, DA usually 'emerges' or is disclosed whilst building a relationship with the family. Support is adjust accordingly to meet those needs.

I have worked closely with Turning Point Support Staff and Managers to support any clients who disclose a DA problem.

Deleiving a DA Matter course withion the police I get many disclosures during eacvh delivery and I try to supprt as best I can with signposting but because of the police 'duty of care' restrictions I find myself limited.

unfortunately this figure will drop significantly now due to the Vulnerability Queue being withdrawn

No

very grateful for the helpful and supportive nature of those involved in providing training to help us do our roles as well as possible

Colleagues are more likely to go to their line managers or HR I think

This is hard to quantify as it falls within my ISVA role, being a DA champion has helped me do a better job

provide advice in team setting when we are discussing cases in clinical team supervision

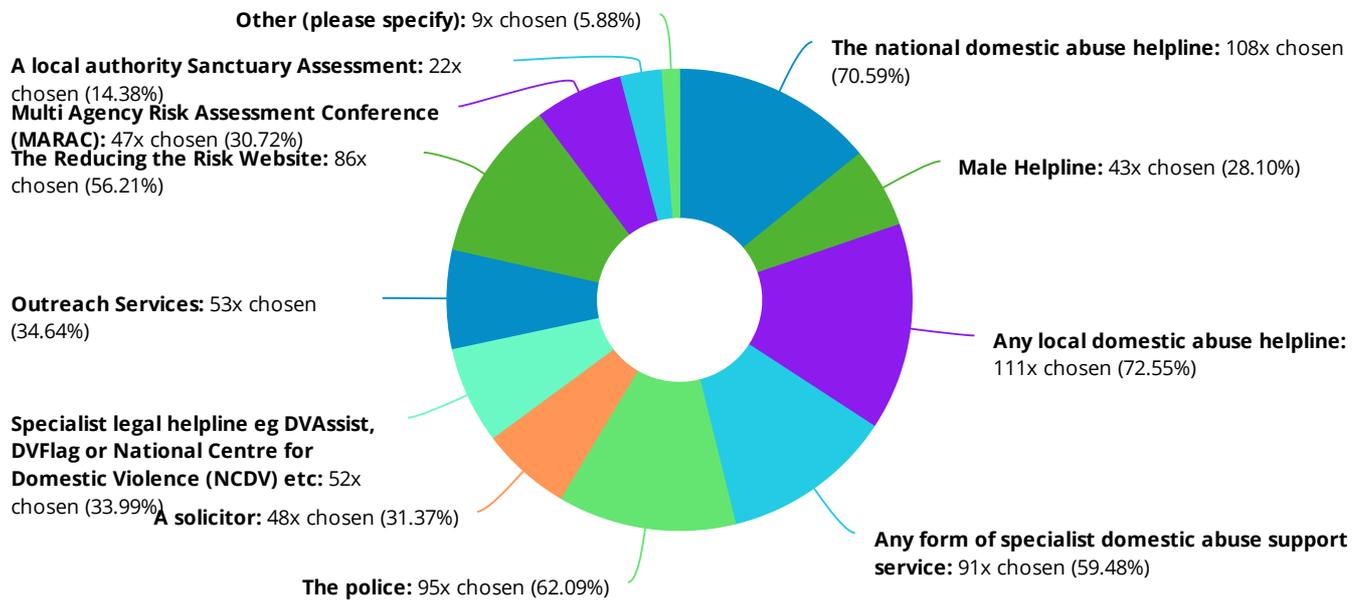
as above

I am the DA Lead



## 9. In the past year, have you signposted victims of domestic abuse or advised a colleague to signpost victims to any of the following?

Number of responses: 153



"Other (please specify)" text answers:

private or faith based residential and advice services.

Various sites for information about stalking and coercive control including Suzy Lamplugh, Paladin, Alice Ruggles, Holly Gazzard, Prof Monckton,

Counselling services

Myself was thr victim from ex husband

signposted children and young people to - <https://thehideout.org.uk/>

MASH

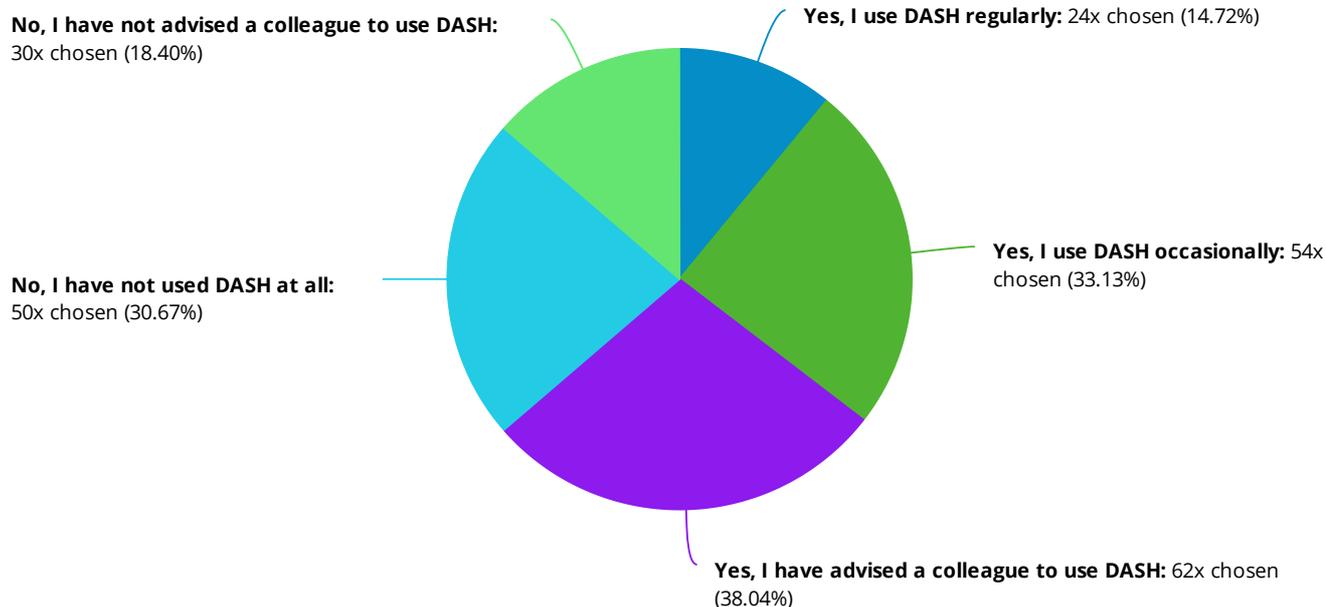
No contact

refuge

Clean Slate

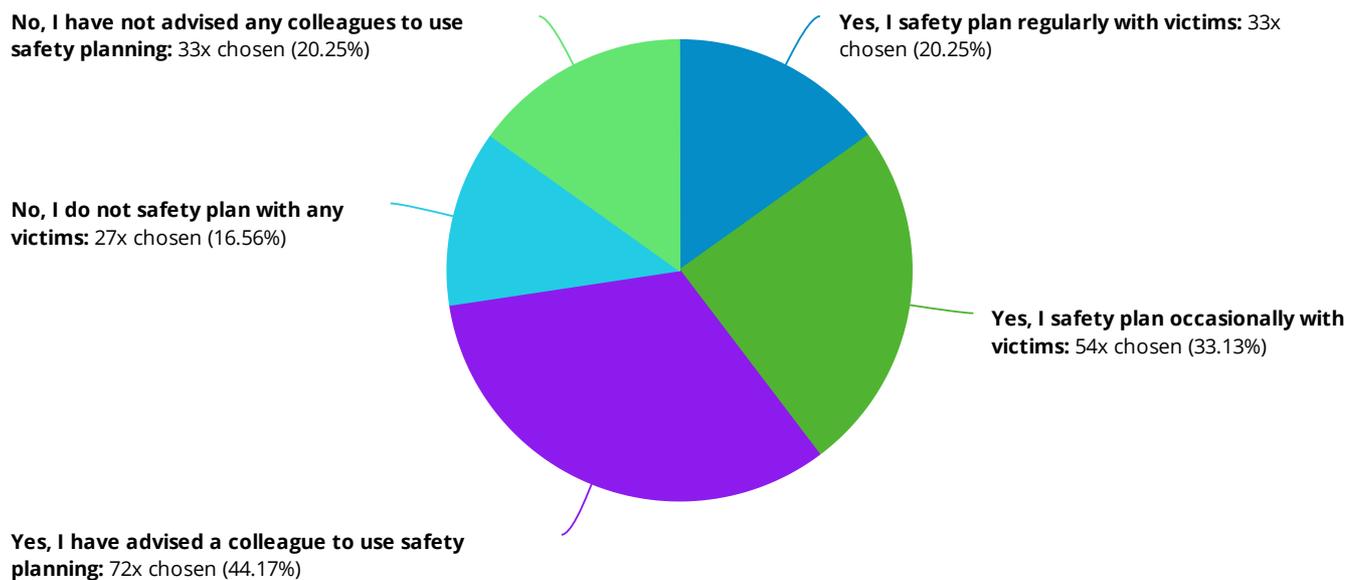
## 10. Have you used or advised a colleague to use a DASH risk assessment form?

Number of responses: 163



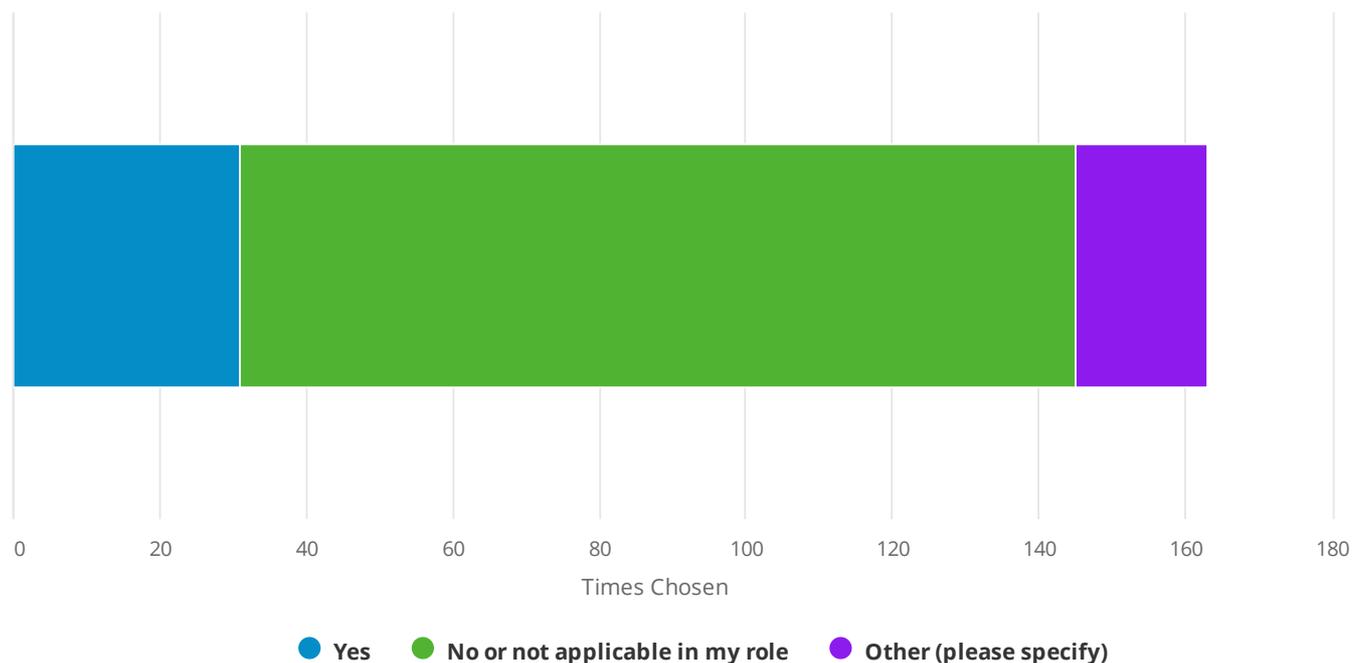
## 11. Have you carried out or advised a colleague to carry out any safety planning with a victim?

Number of responses: 163



## 12. Do you receive Domestic Abuse notifications from the police?

Number of responses: 163



"Other (please specify)" text answers:

Other (please specify)

Child at risk alert which will include DA notifications

We receive TVP reports, some of which lead to safeguarding enquiries.

Have liaised with police

No we don't receive DOM 5 or any communication as we are a private setting even though we see the children and parents on a daily basis

No as i work for a charity

Police will notify if we are working with the family

N/a

We're meant to receive Op Encompass notifications but we don't

No

Occasionally if asked but would like more

Not directly to me but sometimes through the safeguarding lead

We are supposed to get Operation Encompass notifications but we don't.

marac

How do I find out more about these?

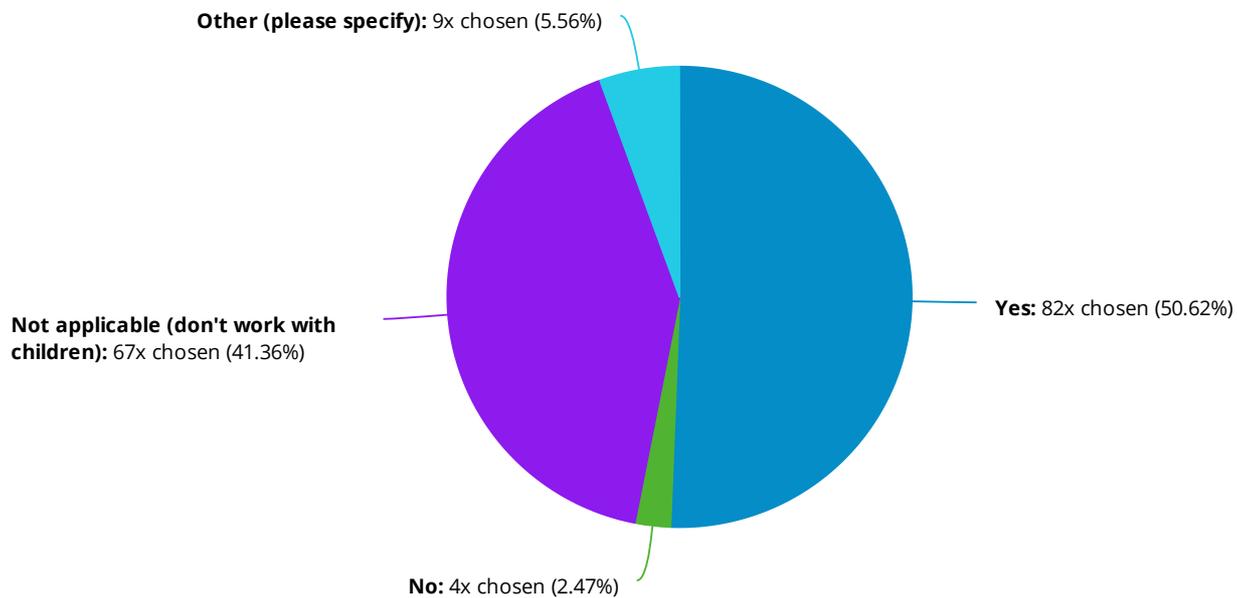
sometimes - variable - if police not proceeding following an incident they will not advise Leaving Care of incident. If it's progressed through MASH Leaving Care is notified.

They are sent to the Headteacher so I only see them if I need to.

We should but regularly still do not receive

### 13. For DA Champions working with children - does the DA Champion training help you in safeguarding?

Number of responses: 162



"Other (please specify)" text answers:

Haven't had Champion Training yet so cannot comment

not sure training is part way through so not known at this point

not completed training

N/A

not that I can recall

not had training

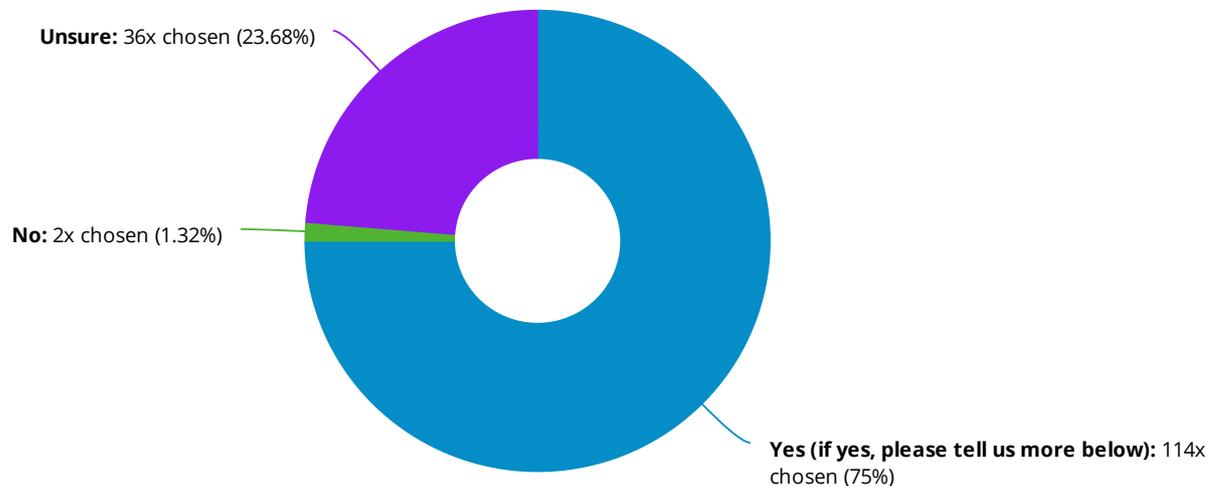
If DA is present and client has children we do raise a safe guarding, we dont work directly with children

waiting for training

I do not work directly with children but some of our staff work with children or have their own children so the impact of the abuse (either on the victim and their family or on the perpetrators job role) is always considered

## 14. Do you think your role as a DA Champion has made a difference to victims of domestic abuse?

Number of responses: 152



### Please give anonymised examples where possible.

Number of responses: 83

Text answers:

I have more confidence, but this has been just a part of a range of training I have received over the years

I was able to support a woman to get the help she needed and to a refuge

Becoming a DA champion has given me a greater and more in depth understanding of DA, how to look out for it and the different options and pathways for someone who is experiencing DA. As an organization we run groups to discuss issues related to various types of abuse and it may be that some of the participants have experienced domestic abuse themselves. Being a DA Champion has equipped me with the knowledge and confidence to ensure that our session include the correct messaging. I am also now better equipped to support someone should they share with me after a session.

It was helpful initially when I had little experience or knowledge

It has given me confidence to offer support and advice knowing that I am acting in the correct way. It also lends gravitas to my advice when I tell the person I am speaking with that I have this formal training. They are more likely to take my advice I feel.

My extra knowledge of domestic abuse as a champion has really helped me to provide greater support for families and victims of abuse.

I have been able to support staff in offering families appropriate support by signposting and exploring the impact of domestic abuse on children.

It has helped me to show clients there is help out there for them and that DV isn't ok.

Better understanding of DA issues; better links with other support agencies

Just by listening and not judging. Signposting them to other agencies.

Has given me confidence to speak to colleagues about choices and information providers that are available. In addition, have been able to listen to a patient who was exploring her options for leaving an abusive partner.

Being aware of how victims behave, the number of attempts to get support made a real difference to my understanding of how to approach clients, as well as what to say and in what way, an appreciation of different behaviours and priorities in different situations - if children are involved/length of relationship/ethnic background and social pressures etc.

In my service I am the lead for domestic abuse so colleagues can approach one person for advice and guidance which I believe is more effective. I have also had colleagues approach me for personal advice in confidence.

Provided with knowledge regarding the effects and importance of DA and how to support individuals.

DA Champions have more confidence to signpost when needed and have a better understanding of the victims' situation.

I have had personal experience of domestic abuse but doing the training, and refresher, has given me the ability to explain things in a practical way, to signpost and to give accurate professional advice.

Better able to give advice and support, ensure other agencies too are completing their roles (i.e. police).

Student dealing with anxiety realised it was because of witnessing domestic abuse as a child; student describing domestic abuse indirectly - was able to support her and colleagues in early stages of recognising she may be experiencing DA.

It has made me more confident in signposting / liaising with other agencies, such as Police.

Know where to signpost.

I have a wealth of knowledge now that I regularly pass on to family/friends/colleagues that I have received good feedback that they have used and found extremely useful with often good outcomes for them.

always ask the question in routine consultations, allow to open up and disclose and then signpost when needed.

It has made a difference to me as a DA survivor.

Been able to offer a greater understanding and linking in with services

Raises awareness of other organisations so that the victim can access various support agencies, providing a holistic approach to them.

helped one member of staff flee their relationship and move to a safe place

I can use the website and resources to help support those who need it and signpost colleagues also

It has enhanced my knowledge of services, options, safety planning and the experience of a victim.

It has given me an even more clear understanding of domestic abuse. Being a DA champion has helped survivors to connect and open up to me about their experiences and sometimes helped victims recognise that they are experiencing abuse.

Mainly by training colleagues how to support victims and how to respond to disclosures.

Have been able to raise it as a concern when I was working with client groups.

I am currently working with a 69 years old lady who wants to leave her husband after 53 years of marriage where domestic abuse has been prevalent throughout.

I really feel with one particular lady, that after years of abuse in a number of ways in her life, that she was beginning to see her own worth and respect for herself. I think using the freedom program made it feel more solid and believable for her.

It has given people confidence to plan and take steps to leave having been signposted to various forms of support and increased confidence that they are not alone.

I have been able to give a lot more advice as I know where to signpost and also link in with Sanctuary Scheme.

A close friend had been married for a number of years and started sharing some of her husband's behaviours with me (I believe this was because I am always talking about coercive control and she began to recognise the

behaviours I spoke of within her own relationship) Over a period of months of talking, she decided to leave. Her husband became nasty, making complaints to her place of work, cutting her off financially and turning up to her house and behaving in a threatening manner. I supported her in contacting the police, seeking legal advice and contacting Women's Aid, and accompanied her to any relevant appointments she attended. It was a very difficult time for her but things have now improved.

I have been able to have a couple of informal conversations with two clients who were concerned about controlling, I have been able to advise colleagues I work with with.

Gives you greater knowledge of impact and how to respond.

Increased my knowledge to enable me to support and offer the most appropriate advice

Helped colleagues to support colleagues and to signpost them

I have helped victims understand impact on the children and with safety planning. My understanding has made me more confident in supporting which is reassuring to victims.

able to offer them advice about what help is there with confidence also courses and support available

Gave victim the confidence to approach professionals for support.

Yes as helped a victim to safety plan via text whilst on helpline and contact a refuge

Have been able to support clients into fleeing and presenting at the local authority for housing under the homeless reduction act, and in cases where they are fleeing from social housing we have been pivotal in securing their security of tenure

I am able to signpost to services and more knowledgeable

facilitating 'safe-place' thinking by victim

I feel more confident, knowing who to sign post to, quickening the extra support required

Some of my women have been able to access refuge and some have been able to open up about the abuse they are experiencing

By helping them to keep safe when they have fled DV and helping them to not be found by perpetrators. I have given them advice on staying safe and secure online.

Protective behaviours work. Nurture support - telling the children that I know, allows them to feel they can talk to me if needed

Better support and advise for parents. Understanding of more services to refer parents too

Recent feedback from a client who decided to leave the relationship feeling confident with her decision. Client say they feel empowered following targeted sessions and relived to talk to people who understand DA and have their experiences validated.

My increasing understanding and the support and knowledge we are able to pass on to our colleagues when they are supporting their team members has been invaluable. Sadly we are seeing a rise in the number of referrals that come through to our team, but i do think this is because we are highlighting the support we can give as an organisation and also properly managing known perpetrators who work for us.

I have experienced Domestic Abuse, personally, but the training has helped me re-enforce domestic abuse recognition and, very importantly, sign posting.

It enables an open and honest conversation with the victim. Allows correct sign posting to relevant agencies. Gives a more in depth knowledge regarding DA victims as well as perpetrators and how DA can present in many different forms. Confidence to deal with the victim. Personal experience

It has supported victims to access other kinds of support.

Some have been able to report to the police for the first time, some have accessed training to understand the impact more and some have moved to safer locations.

more aware of linked services

advising colleagues with regards to safety planning, DASH, resources etc has enabled victims to access support with minimal delay

The training i received explained further how a family that are being abused may be feeling. Why some people react in the way they do. How to approach and support someone. It also help with peer on peer abuse as well as opens up the conversation as to what is and what is not a healthy relationship. If i am asked for advice i can confidently advise processes and timescales for cases through the legal systems. I can attend TAF/TAC meetings which involve the police and speak for the families and help colleagues to understand needs of the family. I have the tools to explore with the younger person on why they feel the way they do or have reacted in a certain way. To open up a safe discussion around healthy and happy relationships there is so much more but can't think of it all now -

One client broke down and told me about her abusive relationship and how scared she was. I discussed her case with her TP support worker and we came up with a plan of action to support her.

I am better able to support them where possible, with knowing what can help with a successful prosecution (diary entries, photos, text messages etc), and what local resources are available (eg referring to MK ACT for those in MK)

its made me much confident when i get a disclosure of domestic abuse and therefore much more able to signpost and safety plan effectively

Have greater confidence to deal with these issues.

I have had direct feedback from victims so I know that they have been assisted by my interventions

Provided practical advice so victims can be helped to leave

Having more knowledge of how to help the victims

better informed in methods of effective communication, and sources of support, and identifying issues from non verbal and verbal hints

In Asian communities my support was appreciated

more confident and feel i have the most up to date skills

Better understanding

Reassurance , making options available, making individuals aware of available support.

I am much more confident now when I become aware of DA in a household/family and know more about what to do, suggest and who to contact if I have any queries.

DA Champion Training supported me to hold my nerve. We work with very complex young people, often with disorganised attachments and poor emotional regulation, often managing trauma through alcohol, substance misuse, risky relationships. I work with a number of people with ASD who are in abusive relationships. Young people are often distrustful of organisations and systems. DA champion training provides a framework for practice and a network across the county. The young people I work with aren't necessarily ready or able to make change and don't want the relationship to end. DA champion training has provided me with education that I can share - tools that I can use to engage - guidance around safety plan, risk assessment, work in a multi agency context. It's supports me to respond appropriately to the young person and offer support / referral.

Helping women recognise the impact of past abuse on themselves and their children

knowing the support is available at job centres are safe places

I also think it has improved the way practitioners respond who have asked my advice- all from the champ training- brilliant.

As I have been more informed it helps me to listen better and signpost effectively.

Being aware has enabled me to help victims access support and also help them to make a plan to leave. On some occasions it has been a plan to just stay safe as they are not ready to make that step.

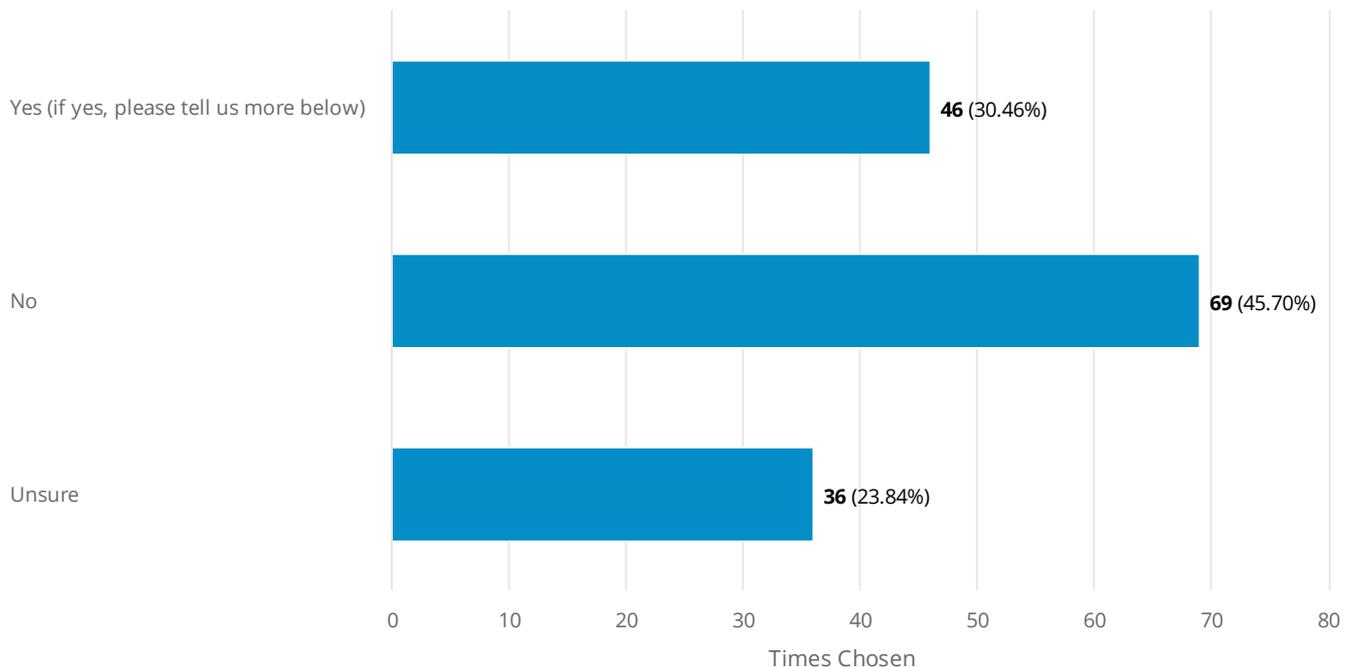
Direct feedback. Degenerating Lockdown DA situation. Intervention based on Trust initiative was timely

SOME of the victims I have supported have moved forward and mentioned how much they have learnt and feel supported by the service provided.

The information that we can provide

## 15. In the past year, have you had any direct experience of victims being passed between multiple agencies before accessing services?

Number of responses: 151



## Comments

Number of responses: 46

Text answers:

The biggest hurdle is one of consistency - workers change roles so often that the key worker etc changes just as a trusting relationship develops. That has huge impacts on not only the feeling of security for the victim but on communication between agencies and ultimately the delivery of services and support.

IDVA's are fantastic

Families that we work with have often accessed several agencies before we work with them. Most families have contacted women's Aid direct.

No direct experience as I do not generally hold a caseload.

Happens frequently with increasing number of male victims

if they havent been listened to, or asked more questions at the right point, some key areas can be easily overlooked. Whether they spoke to a man or woman about the issues seems to make a difference - maybe in how open they are about issues?

The difficulty remains that most of the victims we identify decline support offers.

This can be very hard on victims retelling thier stories

housing issues come up a lot- their options seem so limited and it is always the victim that has to leave the property

Student unable to leave home apart from for mental health support, in early stages of recognising DA and possible learning difficulties stopping this, referred to Social Services but they rejected that she was a vulnerable adult due to not being able to recognise abuse/housing and financial situation part of coercive control. Had to get other colleagues to support her in beginning to recognise abuse and signpost to other services but manager unwilling to let me get involved further. Coordinated with MIND so that staff there aware of my concerns as she also accesses those services. What I need to be able to help more is for managers to recognise that in cases of DA you often have to go above and beyond the usual roles of your job in order to get other more specialist agencies involved.

The majority of victims come via Health Visitor referrals or schools

Children s services generally .. magistrates and judges court administrators & solicitors and housing officers

been away from work

Victims who have accessed IDVA services, outreach services and police, either found them to be quote "unhelpful" or they just havent engaged with the IDVA service at the time of referral so have been closed. The HUB then refer to us. Other examples include where there has been sexual violence so a victim is being

supported by the IDVA service and then is referred to an ISVA. Or where a victim has been in the IDVA or outreach service but then is being exploited in a wider sense so is then referred to our specialist service for exploitation.

information sharing is a big obstacle

I had one service user who felt uncomfortable accessing further support as they had not felt supported by police.

Victims often don't know where to go or are struggling for support when they are no longer in crisis and this is where there appears to be a gap in services. May need on going support to rebuild their lives. Many have voiced that because they are no longer high risk they struggle to find help. Services for children to recover from DA is something that we get asked for a lot and appear to be difficult to find

A case of DA against an Asian lady- language barriers meant she was unsure where/what/if she had been referred and whether social services would offer support to her son.

In the past, I have worked in what were the Children's Centres. There was very robust support in place if a parent disclosed. Since the Children's Centre demise, I'm guessing this out in the community activity has diminished, and since covid it will be worse

Not that I am aware of.

Covid has impacted on some services running interventions

I worked with a woman who had been dealing with 2 officers, one was her Registered Social Landlord and the other officer worked for the local authority where she lived. Both had said it was down to the other to help. I was able to sum up the concerns and copy both parties in and the woman was moved.

I haven't experienced victims being passed around in the last year but I have experienced a lot of professionals working in child and family services who appear to have little to no knowledge of domestic abuse.

We find that the risks to older adults are not always reflected accurately in DASH risk assessment. If we refer to ODAS there is often a long wait and we find this client group need support straight away, face to face and more intense support such as provided by IDVA.

As a housing officer I regularly sign post but cannot be sure they access and I rarely get agencies contact me to help victims

Delay in police reports and social care assessments.

This is in the case of the local authority, diminishing DA and telling client that they don't have sufficient evidence to prove DA and sending them home, or if accept DA then placing them in refuges, which is not the best

outcome for clients.

Where they have been referred to make contact with National DV line for support with getting a non-mol but then asked for money

waiting for training - I have had lots of other training in over 35 years of experience

Problem with borough council accepting that v/s was fleeing DV

Past via social workers or often Torbay domestic Abuse service refusing to support the victims.

Passed to early help with CSC then not picked up and situation escalating during waiting time

Many women who have no recourse to funds, high waiting lists and covid restrictions.

I have been involved at various stages, either the aftermath of historic domestic abuse, further supporting when services are already in place, or supporting where the individual does not recognise domestic abuse is taking place.

changing circumstances

my students tell me now they have tried different services, they disclose abuse to me but they don't feel they will get anywhere process wise, it's more a sharing of an experience. Those with children who are dealing with child contact seem most at mercy of being passed around.

this is a common problem but is improving

GP to Talk works up to 6 month wait then told too complex

Police, external agency not being able to adequately safeguard a vulnerable adult because NHS also involved deemed adult to have mental capacity to allow abuse and decline support

had victims being passed to us but without support systems set in place by original organisation - maybe down to not enough gentle questioning by agency or increase in abuse since first contact.

I was suffering domestic abuse from my ex last year so I couldn't support anyone else

mental health services and parents that have tied income in property not able to access legal aid because of it

I haven't had direct experience of this, but what I do hear time and again is that the police suggested something e.g. support, but they haven't heard from them; or they were given information leaflets but haven't

had time to read them or don't understand them; or the police suggested I get a lock change but I can't afford it. Sometimes I find out that support agencies have spoken to a resident but it was so soon after an incident or disclosure that they were in shock & have forgotten all about this contact. Something which seems to be lacking or not really joined up in Oxfordshire is sanctuary scheme target hardening - this worked so well when Jan Robinson was in position @ OCC/TVP but there currently isn't anyone in post. Wiltshire police use the Bobby Van system and Gloucestershire has GDASS and Safe Partnership Ltd. It is very hit and miss between the different local authorities in Oxfordshire - a few years ago police used to contact us (Housing Association) directly if a criminal damage / a DA incident occurred at one of our properties but this happens less & less now, which is a real shame because it meant we were alerted more quickly about any damage and knew to get it rectified, plus who to speak to at police if required and URN/CRN numbers were always provided promptly.

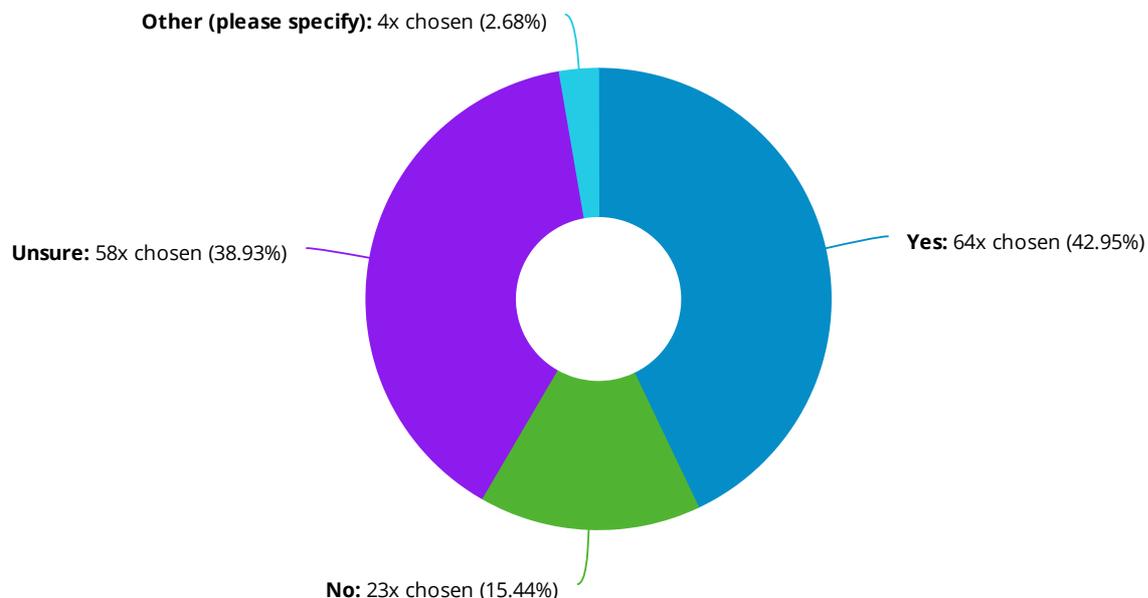
Often because the initial referrer didn't know where to refer. Sometimes because as a charity we fill in the gaps left by local authorities.

Particularly over legal paperwork needed, people being directed to police, women's aid, social care and sometimes round in circles.

A lady went through so many agencies/charties/police between Slough and Buckinghamshire local authorities.

## 16. Have there been any differences that you feel could be attributed to the work of the DA Champion network in your organisation or elsewhere?

Number of responses: 149



### Other (please specify) or comments:

Number of responses: 33

Text answers:

I am unsure of any specific changes but feel the domestic abuse champions in our area work with managers to ensure better outcomes especially via our intensive team.

clients who refer in due to substance misuse didn't have any idea we can support them with there DV

we are currently looking at what advice is given, how it is given, and in what detail and if this is sufficient for the client - so the training has made us more aware of what could or should be done maybe?

better able to challenge it

Greater awareness and joined up thinking as we have all attended the same training.

communication with housing officers has been improved by offering my knowledge of policy etc.

been away from work for 18 months

Difficult times with covid this year but I feel the way agencies have kept in touch with others and worked together has been great.

Adding information from network and website to training on DA given to other staff.

We have a DA working group at our organisation, and we are looking at implementing a DA policy and support, as a starting step

At OCC we do have clear pathways for domestic abuse and that OCC takes this issue seriously.

N/A

Current school role (school Community Letting Manager) excludes me from information regarding school pupils.

Staff in our school have a much better awareness of DA and the signs and indicators of it. This has been helpful in improving our ability to keep children, parents and staff safer.

I have always found other colleagues within the Champions Network accesible and approachable when seeking advice.

Our head of service has become our safeguarding land and a da champion too, which has sparked safeguarding policy and recording of numbers of cases both safeguarding and da, separately of course with occasional crossovers

When writing domestic abuse policy ensured there was examples of safety planning included and pathway for staff to follow which included DA services and referral to MARAC.

Sharing information through Marac has been better than previously

Better awareness of DA, people approach me for signposting.

we need more champions

no comms in house since lockdown 1

I have uploaded lots of safety planning documents that Housing Officers can access and use with victims to support them.

Other services we work with seem to have a lack around domestic abuse including social workers we have worked with

A much better organisational understanding that DA outside of the workplace can be supported by the organisation and also strenghtens the message that we find DA unacceptable and will manage perpetrators of abuse in line with the Ttust policy

The charity I work for also work with volunteers, which we train regularly. Reducing the Risk come along to speak to our volunteers. Knowledge is vital!

passionate about practical solutions

As a service we have managed to train TV Police Officers on DA

our referral form has been revised following staff training, as well as requesting feedback from clients, and briefing of volunteers.

multi agency staff have same skill base and support via network

Colleagues in our neighbourhoods team + other departments are much better at asking me for help with people / situations they're not sure how to cope with or address now, than they were before. I am quite vocal about getting relevant information out there to colleagues and will send useful info and regular updates when I can. I did have 2 other staff members (1 nearly fully trained DA Champion) & another awaiting training, but the one in training has recently changed jobs and is re-assessing if she can continue with this aspect of her role & as the other is so snowed with workload because of his team being short staffed and increased work due to Covid, I have definitely noticed that my workload has increased in this area, but I will always prioritise it because sadly no one else will.

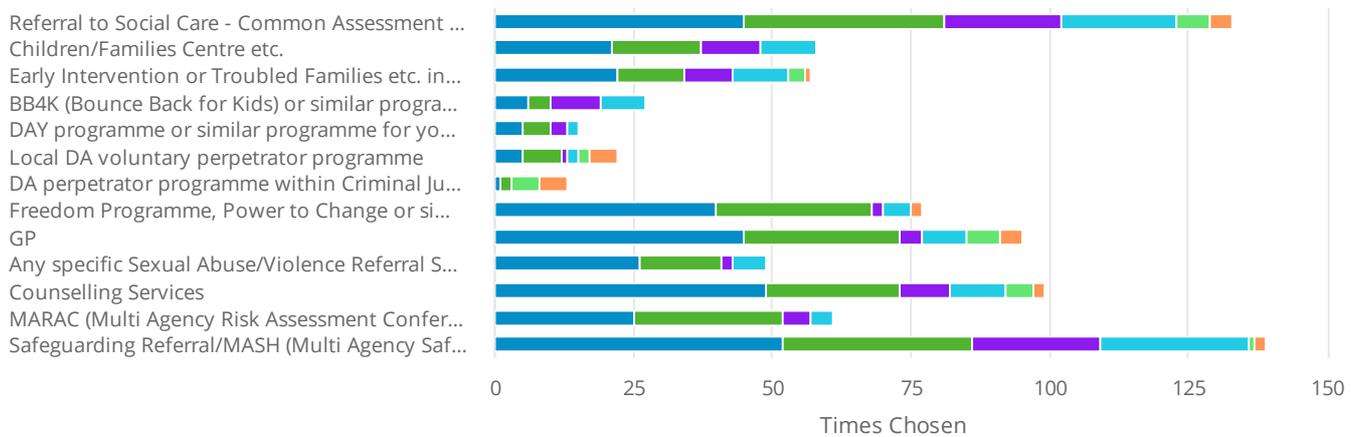
grater awareness for staff knowing wher and how to acces information

Several organisations have asked me to share knowledge and help with policies because I have the DA Champ training and experience.

Refresher sessions for staff

## 17. Please indicate what referrals (if any) you or your colleagues have made:

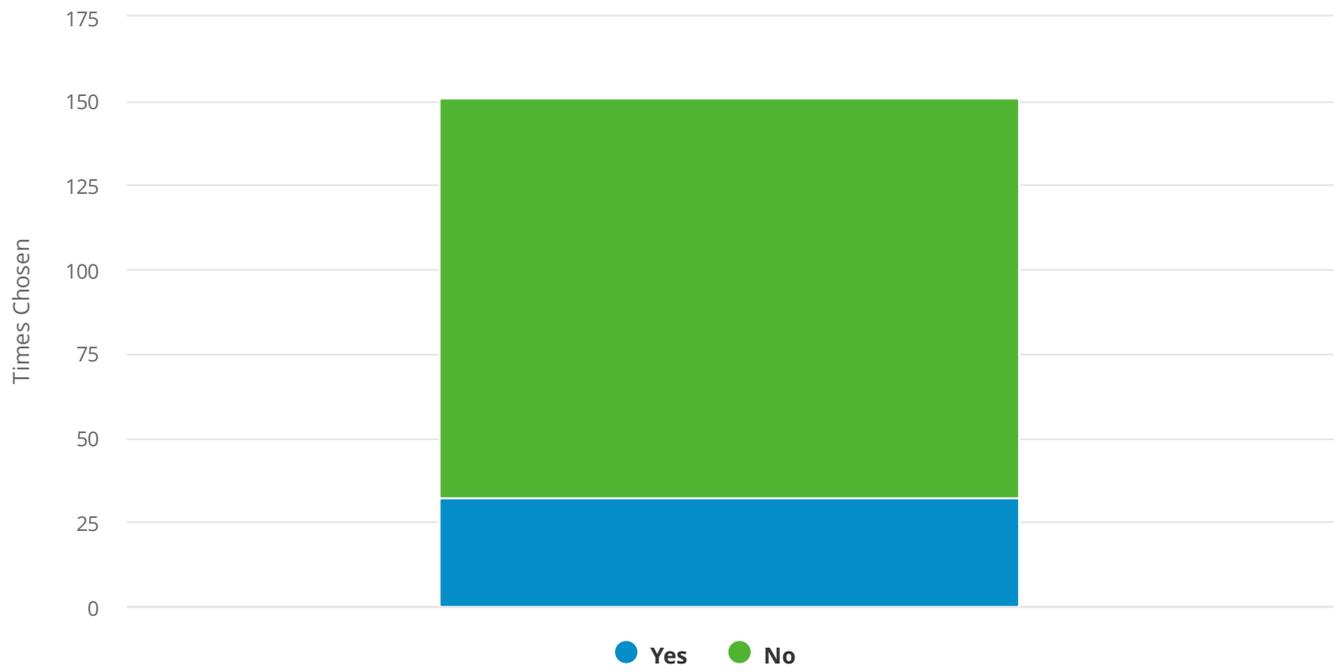
Number of responses: 123



- I have personally referred victims of DA to
- I have assisted colleagues in referring victims of DA to
- I have personally referred children to
- I have assisted colleagues in referring children to
- I have personally referred perpetrators to
- I have assisted colleagues in referring perpetrators to

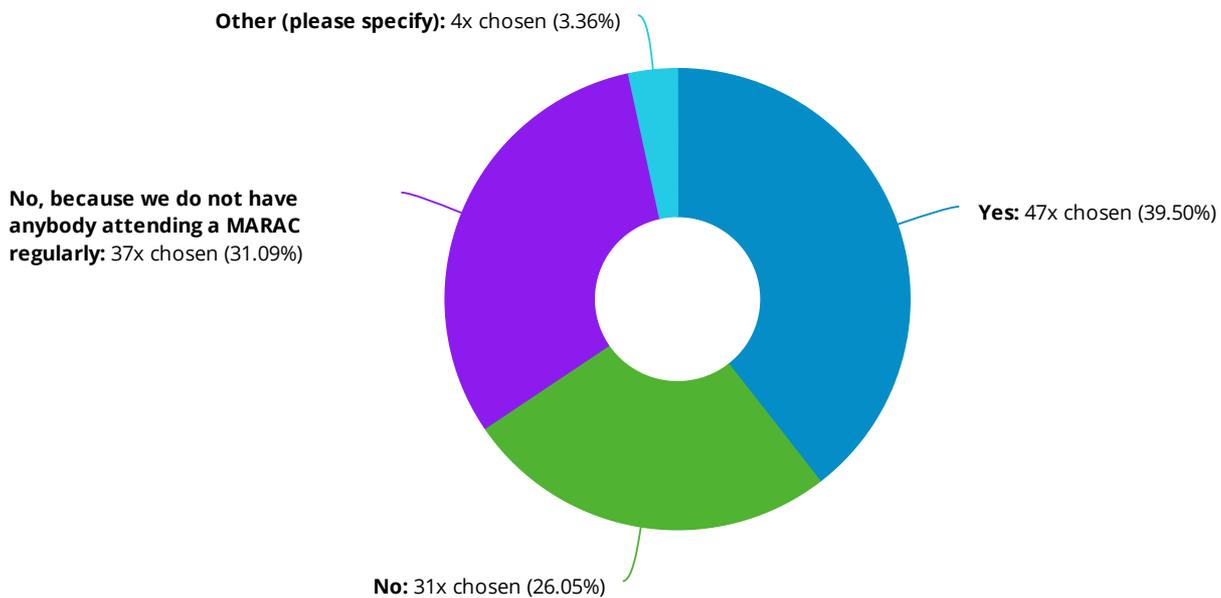
## 18. Are you a Designated MARAC Officer (DMO)?

Number of responses: 151



## 19. Do you know who your DMO is?

Number of responses: 119



"Other (please specify)" text answers:

I used to be the DMO and know who our new one is

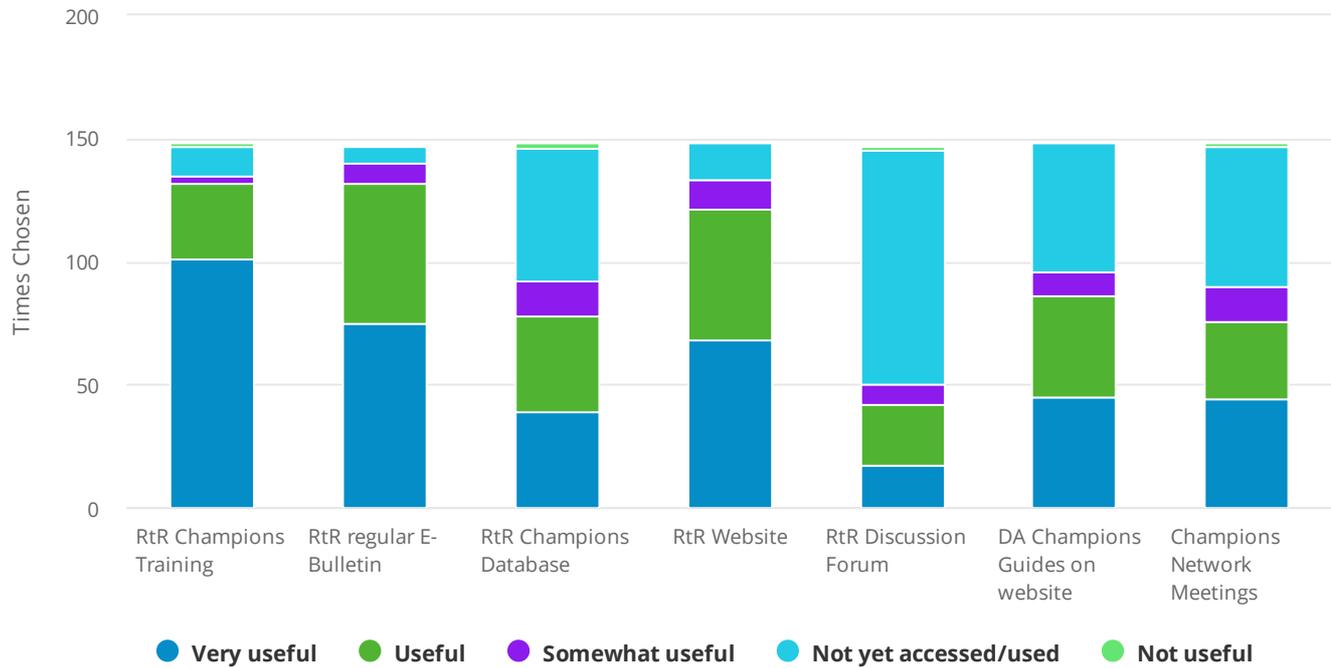
Am aware of a number of DMOs in the organisation and have been put forward to attend DMO training

As soon as possible I will train to be the DMO for my organisation

At the moment we don't have one

## 20. In your role as a Reducing the Risk (RtR) DA Champion, how useful do you rate the following resources or materials?

Number of responses: 148



### Any comments:

Number of responses: 17

Text answers:

Would like to access more frequently but restricted in time as generic role. Not accessed network meetings for many years. It might be helpful if one person in our team is allocated time for this and to cascade info.

Would like to attend more Champions Network meetings and will now look further on the website for more guides and information.

hopefully when i can complete my training I can access the next level of guides and databases etc

I am unsure regards to the discussion and forum and network meetings as not accessed

not been able to use them as have bene away from work

Traing was very good and informative.

A catalogue of services for DA would be really helpful, particularly those that support children

I am not made aware of too many local meetings in Milton Keynes, but this may be because when I have looked on the website they are not in MK

unfortunately any RtR training that is provided never comes to Torbay it's always too far away to attend

I haven't had the need to access DA champion network as I am not working directly with clients. However should the need arise I would direct staff.

The network meetings are not regular

know I can always contact for support and advice

do not have access as not trained yet

I have recently taken part in a virtual refresher course....brilliant!

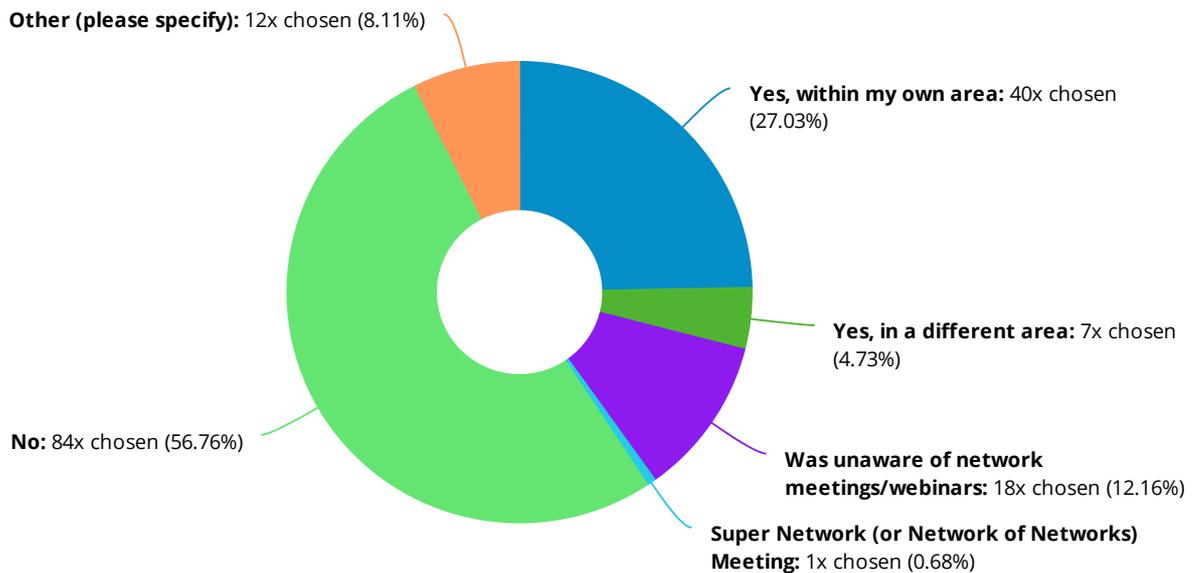
training has been interrupted a bit this year but the online courses have been great

We have a number of champions in the City Leaving Care Team so I've been taking a back seat a bit, but our lead has retired and so I will be taking a more active role again in the network

The discussion forum seems empty but I understand that people are all busy- it needs something better and more modern to get champs engaged- they are passionate people but just busy.

## 21. In the past year, have you attended a DA Champions' Network Meeting?

Number of responses: 148



"Other (please specify)" text answers:

How do I find out about them and would they cost the setting money for me to attend? Are there any online ones at the minute with lockdown going on?

via zoom

not able to attend due to child care needed and covid!

clashes with my work schedule; after school into the evening.

Has West Berks had any Network meetings?

as above

Not attended network events but have attended training sessions

Unable to due to work commitments but they have sounded so interesting!

This has not happened due to COVID

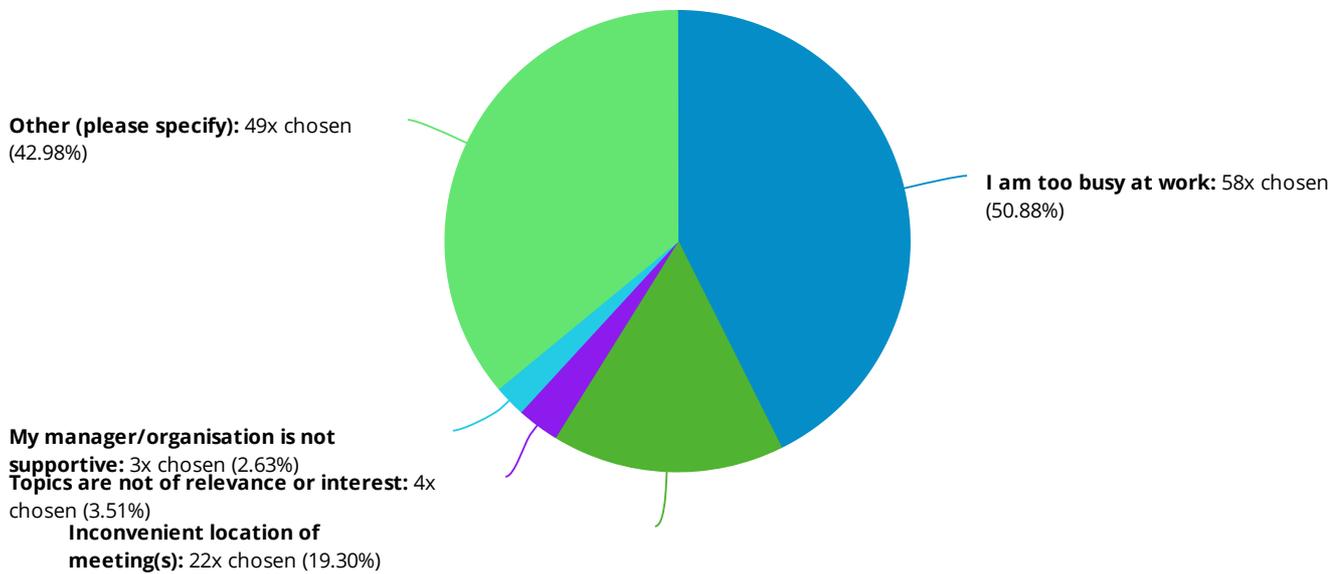
online meetings only

I am attending 01.12.20

Several online webinars for champs- all very good and free!

## 22. What are the obstacles (if any) to you attending any of the network meetings?

Number of responses: 114



"Other (please specify)" text answers:

I am in ratio at work so the time would be hard to get plus depending on a cost would depend if I could go or not.

COVID19 restrictions

not trained as a champion

hard to fit in with work load. Virtual meetings may be easier to attend.

Covid restrictions/cancellations

Covid-19

I am not a fully trained champion so wouldn't be looking to attend these, due to time constraints it is unlikely I would be able to attend if they are any distance from work.

COVID

Other (please specify)

Our DA lead attends and then feeds back to team

none of the above I am supported fully to attend any relevant meeting/training

not been at work

Not sure there have been any this year.

fell off the radar with increase in workload due to Covid and then just haven't got back to it.

none - I have attended all of them

Covid at the moment, so I am not aware of any meetings.

childcare and my part time working hours

I have not been able to attend the days/times so far.

I prefer in person meetings and gain more from them

It's not relevant to my work right now

None have been set up in my area that I am aware of.

often not aware of them

COVID and shielding

work hours.

working part-time

There are no obstacles to be honest.

Didn't feel local enough

N/a

COVID and personal reasons

didn't see the dates

covid!

Covid sadly

I wasn't aware there were network meetings.

I am unaware of times, dates, venues.

Not aware of any meetings that have happened within Torbay

Life is very strange, at the moment. I remain as flexible as I can to be able to support families, resulting in my working hours being varied!

Just haven't managed to attend

not receiving invites

Not always aware

i live out of area and I am currently working from home

location and how to get there?

N/A

This year Covid and the associated extra work challenges have made accessing all meetings difficult

have no local funds to arrange event

Not aware

Not sure ive been ,ade aware

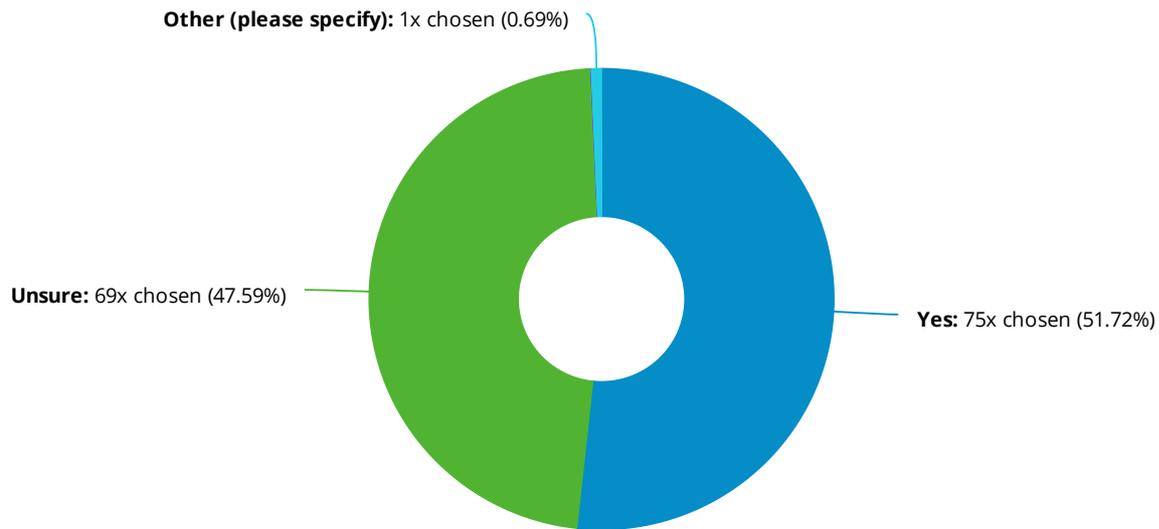
Covid!

there have been no physical meetings due to COVID restrictions

N/A

### 23. In your experience, is the RtR website useful for victims to access?

Number of responses: 145



"Other (please specify)" text answers:

Difficulties arise when they don't have a smartphone / internet access

### 24. Are there any topics you would like to see included in future network meetings?

Number of responses: 39

Text answers:

Honour based abuse

Courses to help boys understand healthy relationships to reduce risk of becoming perpetrators

..

Going over other supporting local agencies such as sexual violence supporting agencies, police support and perpetrator courses and support.

more about elder abuse and CPV please, and how to identify a perp rather than a victim during the conversation...

What to do when victims do not want support.

I would like to learn more about the role of an IDVA and what their support entails. I am currently supporting a family with an IDVA and there is an up and coming court case. But otherwise re-enforcement such as the refresher I attended a few months ago.

I would like to see how some cases end up when given much of time energy by muti agency workers - be great to see outcomes

domestic abuse of older people and people with care and support needs  
we often feel that we in adult social care are on our own a bit with these - that's not a criticism of reducing the risk, it is actually more about the police, but I think there needs to be more research and work done around older people especially. we get a lot of 'well she's got dementia' as an excuse for the perpetrator abusing her- there is a fine line between informal carer breakdown and domestic abuse- and I think maybe our two services could work together better to tackle this complacency in other agencies.

how to approach , CAFCASS for success, how to influence Magistrates/judges successfully, more male victims training (i attended a brilliant DA champions forum however my experience is suggesting it is becoming more prevalent and I am noticing differences in the male/female victims emotional states - how they perceive it.. further training would be helpful also on dealing with solicitors/judges/magistrates in relation to male victims..

DA in LGBT+ relationships

domestic abuse for under 18's

CAFCASS/Family Courts-Contact at all costs and the harm this is doing to children and survivors

Resources:

Natalie Page

<https://thecourtsaid.org/>

<https://www.courtconfidence.com/>

How DA effects a variety of communities to understand cultural difference and if this should adapt the way we respond to disclosures.

interface bewteen DA and sexual health

N/A

I think I would benefit from hearing from more survivors telling us what services did right for them. Also hearing from adults who grew up in a DA environment and how they feel services helped/harmed their situation.

To understand the complexities of child on parent abuse also DA around LGBTQ community

Impact on children. Older adult adult DA. Perpetrators.

general update on info and the law and impact of DA successful strategies to help victims, more advice for men and also perpetrators

How perpetrators can be helped.

More coverage of stalking and women as perpetrators (Either in same sex, familial or heterosexual relationships) as i feel like this is "played down" in my organisation and we have had incidences recently where if it had been a male perpetrating the abuse then the organisation would likely have acted very differently.

more perp work

resources and support for victims who have no recourse to public funds -

More around the affects on children and young people

Something around court process / contact / allegations of Parent Alienation by the abuser

I would like to learn more about perpetrators of domestic abuse and what can be done to help them.

domestic abuse victims as colleagues within support agencies.

Child to parent violence  
Coercive control in teenage relationships

child to parent violence - we have had an increase in referrals come through on this, historically the parents were being blamed for the childrens behaviour, yet now it is being identified as a separate issue

Dealing with adult children's abuse

Can offer mental health self management courses and the HOPE programme

I'd like to learn more about what support programmes are available to victims (& perpetrators) and how to find out what's available , when and where and if there's specific criteria to be able to attend.

How do I find out what's available and who is running programmes such as the Freedom Programme, BB4K, Building Better Relationships etc.

It would also be good to learn more about the different types of probation including CRC & the other one (the name escapes me at the moment) and IOM and what requirements & monitoring perpetrators actually have to go through when released from prison on licence / tag or are sent to an AP?

I am willing to learn anything and everything about DA.

We have a worker in the City Team Emily Little who has a background in DA work. I know she is keen to set something up within the Team to respond to our complex young people in DA relationships (as we have so many) - targeted work around healthy relationships and support if experiencing a DA relationship etc.

Faith groups and how we engage better. How the police assess risk as they seem different to the rest of us.

Please add your suggestions here:

Please add your suggestions here:

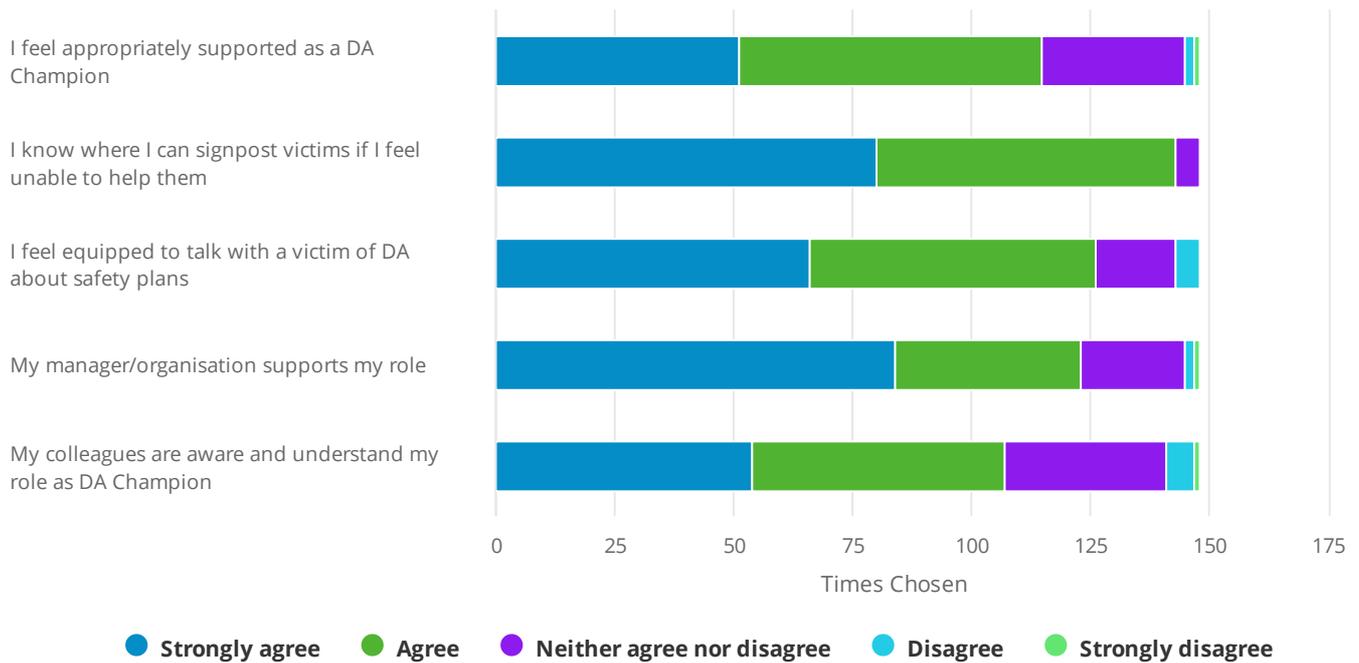
Please add your suggestions here:

Please add your suggestions here: Experience from perpetrators who have managed to changed and move forward.

Please add your suggestions here:

## 25. How strongly do you agree or disagree with the following statements?

Number of responses: 148



## Any comments?:

Number of responses: 12

Text answers:

New links are now being made with lead Domestic abuse co-ordinators for each specific area.

not yet a champion....

Personally would have benifted if the training had included more regards to the handling of disclosures.

I feel that i need refresher training, more resources and to access the champions network more

need refresh

the support I give to individuals regarding DA is not what I learnt from the 2 day course....

I feel I would like some support with doing a presentation to explain my role as a DV Champion and DMO in my work place.

I'm not sure that my organisation uses me as it could or raise the profile of the internal support as much as it could - but then I should push more

I feel like slowly the organisation is understanding my role and the support that the safeguarding team can give to employees facing DA or managers managing perpetrators of DA

not yet a full champion, but on the way..

I have never felt confident about safety planning, but have read up on it and think some of it is common sense. I'm assuming there's probably information about this on the RtR website, but just haven't looked it up yet

I love being a point of reference and finding out the answers if I don't know them. I just contact another champion.

## 26. Are there any services, teams or organisations you think should become involved in the DA Champion network?

Number of responses: 34

Text answers:

Court- judges! social workers

Faith Leaders, Pharmacists, Doctors and Nurses, The Police (although I was pleased to see lots of officers at the training), Housing

More health professionals

not sure

I am usure of who is already involved. I work, on a regular basis with, HVs, LCSS and Early Help so know they are.

All social work locality teams

Senior management team at Restore could do with more training, refresher training!

School support staff non pastoral

CAFCASS, more children's social workers, Mags/Judges solicitors

<https://thecourtsaid.org/>

I am not if this is already done, but is there a lead in TVP to give advise

Armed Forces, Schools,

N/A

Police

Eddystone trust

Out reach engineers. I was talking to my nephew who is an BT outreach engineer and he was telling me about some of the situation he had come across.

Didcot Primary and Secondary Schools

School staff including TAs

My team member would benefit from this

Better TVP representation, Better Probation representation.

Standing Together (London-based) and Advance (also London-based)

Thames Valley Police

Social Workers!

I think that postal workers, grocery delivery people and other services that have door stop interactions with people should consider training to be able to identify concerns.

I would like to this that all relevant one already are. Anyone dealing closely with families.

Representative of the courts/CPS/legal professionals and the police

Turning Point

Rape crisis / SARC organisations ( crossover with sexual violence)

Local mosques and imams

criminal justice and family court

I think Catalyst HA, who is a large provider of social housing in Oxford City should ensure they have a DMO to attend MARAC meetings because their addresses often pop up and in my several years of attending MARAC meetings I'm not aware of someone attending from Catalyst. As they don't attend MARACs, I don't know if they have a DA Champion?

RSPCA, churches, mosques, employers

GPs and Ambulance and Fire Crews

Hospital OT's

## 27. Is there anything that you feel would help to improve the DA Champions network?

Number of responses: 25

Text answers:

It's difficult when we are inundated with emails and information. Covid allowing -come to team meetings to update

Don't feel I always get newsletters and prior knowledge of dates and venues for DA meetings.

not sure

No

get survivors more involved

not currently

in the newsletters a reminder of the tools that can be used with a quick link to the website i.e. DASH forms etc.. (as to be honest i have not accessed the website for a long time and this link will help me to remember the resources more!)

I think fear holds me back from accessing the network. Im afraid to talk to people about people because of data protection. Im afraid to use the DASH or refer to the MASH

In pre covid times when there were face to face get togethers, these were very valuable. As an organisation we are learning and building experience here

N/A

A nominated individual in different areas to promote the work, local resources and issues.

More communication with local DA champions

Cross county working, I attended a safeguarding webinar with cotswold cc recently and they were talking about da champion and training but I don't think its through or linked with rtr,

I would love to connect more with champions in my local area

Guidance/ideas on how as organisations we can support our champions.

eventually to have more network meetings in person makes a huge difference, if they are close by I will be able to attend easily

Opening it up to the general public so there is more awareness not just in professional circles.

Yes Housing need to get the reports from the Police when they are called out to incidents that happen in the temporary accommodation. If Schools get the reports - why is it so difficult for Cherwell District Council to have DV reports on the tenants we place in our own temp accommodation that we are responsible for. We have a safeguarding responsibility to these families and we ask time and time again for this important info to be shared and we hit a brick wall every time. We have info to share with the Police too. It could be a beautiful two way relationship that would keep families so much safer.

Unsure! I've always had a great experience but getting together for training has been really interesting and useful.

Please keep up the good work!

More Training dates - The waiting list is very lengthy - i advise my colleagues to attend training but the waiting lists are huge and not very many reminders of upcoming dates - something around this might be useful

web chat for victims maybe linked to national helpline

I do not receive information emails

Is there any update on when MATAC admin will be run through Modus?

Keep doing what you do, the training was so useful it has stayed with me for years, the bulletins are useful and full of various information and the advice your website offers is so detailed- brilliant.