

## What we offer

The domestic abuse services in Slough are delivered by Cranstoun.

We offer a support service for adults 16+ who are victim/survivors of domestic abuse. We work through a range of one-to-one support, programmes and interventions, each delivered by staff with specialist skills and experience of supporting those affected by domestic abuse.

- Independent Domestic Abuse Advocate (IDVA) service
- Outreach service
- Victim/survivor support programmes

## Contact us

Cranstoun Slough

**Helpline:** 01753 251 218

**Email :** [sloughdass@cranstoun.org.uk](mailto:sloughdass@cranstoun.org.uk)

To make a referral please visit our website:  
[www.cranstoun.org/dass](http://www.cranstoun.org/dass)

**Click the QR Code to find out more:**



**cranstoun.org**



## Domestic abuse services in Slough

**CRANSTOUN**  
Empowering People, Empowering Change

**To be a world-class leader in rebuilding lives.**



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Registered Charity No: 1061582  
Registered Company No: 3306337

**CRANSTOUN**  
Empowering People, Empowering Change

**Everyone deserves a life without domestic abuse**

**Our services in Slough are here to help.**



**Slough**  
Borough Council

## Our work in Slough

### Our range of services include:

- Assessment, support and safety planning for victim/survivors of domestic abuse.
- Support in seeking safe and appropriate housing options, if needed.
- Targeted support for those who may otherwise struggle to access services.
- Support with seeking expert legal advice.
- Help working with the police and support to understand the Criminal Justice System.
- Empowering clients to make informed choices that are right for them.
- Information about how to make a home safe with additional security measures.

Our services are available to victims and survivors of domestic abuse regardless of age, disability, gender, gender identity, race, religion or belief or sexual orientation.



### Our programmes

#### IDVA Service

IDVAs (Independent Domestic Abuse Advocates) are specialist workers supporting victim/survivors who are at high risk of immediate and significant harm from domestic abuse.

IDVAs provide a lifeline for victim/survivors at a time when they are most vulnerable. They provide emotional and practical advice and information, enabling people to make their own choices about the action that they take to promote their long-term safety and wellbeing. IDVAs also represent the victim/survivors' views at a Multi-Agency Risk Assessment Conference (MARAC).

#### Outreach service

Support and advocacy service for 16+ year-olds at risk of harm from intimate partners, ex-partners, or family members. The service supports individuals to increase their safety and that of their children and offers advice and interventions appropriate to the needs of each person. The outreach service provides appropriate crisis support completing in-depth assessments of risk and undertaking high-quality safety and support planning, signposting and referring clients to external agencies and other specialist services as required.

### Victim/survivor support programmes

These programmes help victim/survivors understand what constitutes domestic abuse, including coercive control. They take a focused look at healthy relationships and what changes may be needed for a safer future. We examine the relationships victim/survivors have with themselves and teach practical skills for recovery, working on confidence, assertiveness and strengthening social connections in a safe environment. We encourage sharing of behaviours, thoughts and feelings around the aftermath of domestic abuse.

### Why Cranstoun

We believe people in the UK deserve to access world-class services. Cranstoun's main service areas are Domestic Abuse, Alcohol & Other Drugs, Criminal Justice, Housing & Homelessness and Children & Young People services. You are at the centre of what we do and our skilled and compassionate team will work with you to empower positive change.

### Confidentiality

Cranstoun respects your right to privacy and your safety is key. At your first meeting, we'll explain how we keep things confidential.

